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Contract

Provision of Programme and Digital Services Delivery Provider(s)

National Records of Scotland

F03: Contract award notice

Notice identifier: 2025/S 000-043784

Procurement identifier (OCID): ocds-h6vhtk-04ac39

Published 29 July 2025, 11:33am

Section I: Contracting authority

I.1) Name and addresses

National Records of Scotland

General Register House, 3 Princes Street

Edinburgh

EH1 3YY

Contact

Leanne Gourlay

Email

leanne.gourlay@nrscotland.gov.uk

Telephone

+44 7765220118

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://www.nrscotland.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00474

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Programme and Digital Services Delivery Provider(s)

Reference number

17/05/41 - Lot 3

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

1.1 This document specifies the requirements for a specialised provider(s) in programme management, business and process transformation and digital/operational service delivery to work collaboratively in support of the strategic goals and delivery of major programmes within National Records of Scotland (NRS). We are looking for delivery provider(s) with experience in major public sector programmes and in delivering digital and business transformation with associated operational process and business change to provide programme, service, capability and process re-design together with operational delivery skills, intelligent client advice and short term targeted digital and programme expertise.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £8,000,000

II.2) Description

II.2.1) Title

Lot 3 - Provision of Digital and Data Design, Innovation and Application Services and

Technical, Solution and Testing

Lot No

3

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of

Main site or place of performance

Generally to be delivered remotely. If office presence required it will be at General Register House, 3 Princes Street, Edinburgh, EH1 3YY

II.2.4) Description of the procurement

Lot 3: Provision of Digital and Data Design, Innovation and Application Services and Technical, Solution and Testing

Digital and Data Design, Innovation and Application Services

- Digital and Data Services: support the delivery of digital and data service outcomes as part of our Portfolio to maximise benefits from service redesign and business transformation, augmenting and providing expertise to scope and run digital service and data transformation programmes (Skills and expertise in digital delivery, mapping services and service patterns, data modelling, data design, data services, programme discovery phases)

- Innovation and Application Services: delivering outcome packages for innovative design and delivery of digital and technical capabilities, including digital solutions, re-usable technology, digital optimisation, data innovation, green technology, sustainable integrated approaches and use of Cloud. (Skills and expertise in digital design, digital innovation transition, solution and technology architecture, digital engineering, Cloud and Robotic Process Automation, Artificial Intelligence and Machine Learning, green IT and integrated digital solutions)

Technical, Solution and Testing

- Technical and Solution Outcomes: deliver the technical design and implementation outcomes in the delivery of our Portfolio, along with one-off reviews to help continuously improve the resilience of our infrastructure. This resource will be expected to augment the internal IT team or our IT suppliers. (Skills and expertise in digital solutions, IT Security analysis, Cloud computing, Cyber and Technical assurance)

- Testing: Outcome based testing services to deliver Programmes, or augment aspects of existing teams to deliver goals/programme milestones or benefit from innovation in testing (Skills and expertise in a range of testing services including User Design, Accessibility Testing, Functional Testing, Penetration Testing, User Acceptance Testing, System Integration Testing, Non-functional Testing, Operational Readiness Testing and other Security Testing)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

A contract value of 8,000,000 GBP has been stated in this notice, as portal restrictions only allow a single value to be stated. It should be noted that the advertised contract value was up to 6,000,000 to 8,000,000 GBP. Work packages will be let through this contract on an as required basis and as such the stated contract value may not be fully realised.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-033161](#)

Section V. Award of contract

Lot No

3

Title

Lot 3 - Provision of Digital and Data Design, Innovation and Application Services and Technical, Solution and Testing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 July 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Storm ID Ltd

43 Constitution Street

Edinburgh

EH6 7BG

Email

linsey.lydon@stormid.com

Telephone

+44 1315611250

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

Internet address

www.stormid.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £8,000,000

Section VI. Complementary information

VI.3) Additional information

A contract value of 8,000,000 GBP has been stated in this notice, as portal restrictions only allow a single value to be stated. It should be noted that the advertised contract value was up to 6,000,000 GBP to 8,000,000 GBP. Work packages will be let through this contract on an as required basis and as such the stated contract value may not be fully realised.

This contract will deliver community benefits, a minimum of 50 points of benefits will be delivered for every 1,000,000 GBP spend on an annual basis. In the first 12 months the Service Provider has committed to delivering 75 points as follows:

Graduate Internship – 30 points

Training – 15 points

Work Experience Placement – 5 points

Education Support Initiatives – 10 points

Community Enhancement – 10 points

Case Studies – 5 points

(SC Ref:805525)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Sheriff Court House, 27 Chambers Street

Edinburgh

EH1 1LB

Email

Enquiries@scotcourts.gov.uk

Telephone

+44 1312252525

Country

United Kingdom

Internet address

<https://scotscourts.gov.uk/the-courts/court-locations/edinburgh-sheriff-court-and-justice-of-the-peace-court>