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Contract

Break Fix Support 3

Ministry of Defence

F03: Contract award notice

Notice identifier: 2025/S 000-043737

Procurement identifier (OCID): ocds-h6vhtk-0567c1

Published 29 July 2025, 10:35am

Section I: Contracting authority

I.1) Name and addresses

Ministry of Defence

Bristol

Email

matthew.heath114@mod.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://des.mod.uk>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Defence

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Break Fix Support 3

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Enhanced Break/Fix Support Solution for the provision of software, hardware and warranty support for the Typhoon Engineering Support Sub-system (ESS)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,481,652

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Enhanced Break/Fix Support Solution for the provision of software, hardware and warranty support for the Typhoon Engineering Support Sub-system (ESS)

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Continued enhanced Break/Fix Support Solution for the provision of software, hardware and warranty support for the Typhoon Engineering Support Sub-system (ESS)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- No tenders or no suitable tenders/requests to participate in response to restricted procedure
- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

The Defence Equipment & Support, part of the UK Ministry of Defence (the “Authority”), intends to award a contract to Fujitsu Services Limited for enhanced Break/Fix Support Solution for the provision of software, hardware and warranty support for the Typhoon Engineering Support Sub-system (ESS) during the 40-Month period of 1 Jan 2025 – 30 Apr 2028. The estimated contract value is £TBC excluding VAT.

In accordance with regulation 4 of the Defence and Security Public Contracts (Amendment) (EU Exit) Regulations 2019 (SI 2019/697) this procurement falls to be regulated under the provisions of the Defence and Security Public Contracts Regulations 2011 as amended (in particular by SI 2019/697 and SI 2020/1450). Prior publication of a contract notice in the Official Journal of the European Union is no longer appropriate.

BAE Systems (BAES), as the System Design Authority (SDA), determines the type and specification of the hardware and software required. Fujitsu Services Limited are the only supplier authorised by BAES to supply SDA-approved equipment, spares support, and to provide OEM certified firmware updates to the installed ESS Hardware. All of this assures the validity of the design and use criteria detailed in the Declaration of Design and Performance (DDP) which covers the safety and airworthiness of the product and therefore the platform.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

712353452

Title

Break Fix Support

A contract/lot is awarded: Yes

V.2) Award of contract**V.2.1) Date of conclusion of the contract**

23 July 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Fujitsu Services Limited

Basingstoke

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,481,652

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Defence Equipment & Support

Bristol

Country

United Kingdom