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Planning

Norwich City Council Compliance Services Contract

Norwich City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043719

Procurement identifier (OCID): ocids-h6vhtk-0567b5 ([view related notices](#))

Published 29 July 2025, 10:20am

Scope

Reference

ECH1321

Description

Norwich City Council is seeking expressions of interest for the delivery of a compliance services contract. The contract, which is being procured with the support of Echelon, will be delivered by a single contractor, covering multiple working streams including electrical, fire mechanical and water compliance. This is expected to cover a wide range of services, including but not limited to emergency lighting testing and repairs, warden call systems servicing and repairs, fire alarm detection services servicing and repairs, refuse chute cleaning and Legionella Risk Assessments. The Contract will start in April 2026, and run for 10 years (5+5), with an approximate overall value of £2m per annum. To provide more information to potential suppliers and to gauge the views of the market, we are holding a market engagement event at Norwich City Council Chambers, from 11am to 12.30pm on Thursday 21 August. There will be presentations from the Norwich City Council team, and Echelon will be conducting market 'polling' with an interactive and anonymous poll to establish and understand your opinions and views on the proposed contract. There will

also be the opportunity to meet Norwich City Council stakeholders and to speak to the team in attendance on the day for further information. If you are interested in attending, please email sharon@echelonconsultancy.co.uk

Total value (estimated)

- £20,000,000 excluding VAT
- £24,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 1 April 2036
- 10 years, 1 day

Main procurement category

Works

CPV classifications

- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 31210000 - Electrical apparatus for switching or protecting electrical circuits
- 31518200 - Emergency lighting equipment
- 31600000 - Electrical equipment and apparatus
- 31625100 - Fire-detection systems
- 31625200 - Fire-alarm systems

- 44221220 - Fire doors
- 44611500 - Water tanks
- 45310000 - Electrical installation work
- 45311000 - Electrical wiring and fitting work
- 45311100 - Electrical wiring work
- 45311200 - Electrical fitting work
- 45312100 - Fire-alarm system installation work
- 45315000 - Electrical installation work of heating and other electrical building-equipment
- 45331210 - Ventilation installation work
- 45343000 - Fire-prevention installation works
- 45343100 - Fireproofing work
- 50116100 - Electrical-system repair services
- 50711000 - Repair and maintenance services of electrical building installations
- 51100000 - Installation services of electrical and mechanical equipment
- 51110000 - Installation services of electrical equipment
- 51700000 - Installation services of fire protection equipment
- 79711000 - Alarm-monitoring services

Contract locations

- UKH15 - Norwich and East Norfolk

Engagement

Engagement deadline

21 August 2025

Engagement process description

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=96433&B=

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

6 September 2025

Contracting authority

Norwich City Council

- Public Procurement Organisation Number: PWRB-7245-GVXQ

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Website: <https://www.norwich.gov.uk/site/>

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government