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Award

SEND mediation Services

Warwickshire County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043705

Procurement identifier (OCID): ocds-h6vhtk-04eb67 ([view related notices](#))

Published 29 July 2025, 9:54am

Scope

Reference

21705

Description

Warwickshire County Council (the Council) is seeking a single provider for SEND Mediation provides - an independent and impartial process to help resolve disagreements between

families and Warwickshire County Council in relation to Education, Health & Care Needs Assessments; special educational provision; and occasionally in relation to wider SEN

provision and/or the health and social care elements of an EHC Plan.

There were 330 mediations provided in 2023/2024. This information is for guidance only and does not guarantee future usage

Contract 1

Supplier

- PRIME RESOLUTION LIMITED

Contract value

- £2,214,000 excluding VAT
- £2,442,800 including VAT

Above the relevant threshold

Award decision date

29 July 2025

Date assessment summaries were sent to tenderers

29 July 2025

Earliest date the contract will be signed

29 August 2025

Contract dates (estimated)

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2034
- 9 years

Description of possible extension:

The initial contract term will be for 3 years however the Council reserves the right to extend the contract by further periods not exceeding 6 years (6 years being the maximum available

extension period) at the discretion of the Council based on the contract performance of the successful applicant and available budget.

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services

Contract locations

- UKG13 - Warwickshire

Information about tenders

- 6 tenders received
- 6 tenders assessed in the final stage:

- 6 submitted by small and medium-sized enterprises (SME)
- 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

PRIME RESOLUTION LIMITED

- Companies House: 09156932
- Public Procurement Organisation Number: PTHV-8884-BLGX

Meeting Point House Southwater Square

Telford

TF3 4HS

United Kingdom

Email: finance@prime-resolution.co.uk

Website: <https://www.prime-resolution.co.uk/>

Region: UKG21 - Telford and Wrekin

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Warwickshire County Council

- Public Procurement Organisation Number: PDTN-5446-NMXW

Shire Hall

Warwick

CV34 4SA

United Kingdom

Email: procurement@warwickshire.gov.uk

Website: <http://www.warwickshire.gov.uk>

Region: UKG13 - Warwickshire

Organisation type: Public authority - sub-central government