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Award

## SEND mediation Services

Warwickshire County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043705

Procurement identifier (OCID): ocds-h6vhtk-04eb67 ([view related notices](#))

Published 29 July 2025, 9:54am

## Scope

## Reference

21705

## Description

Warwickshire County Council (the Council) is seeking a single provider for SEND Mediation provides - an independent and impartial process to help resolve disagreements between

families and Warwickshire County Council in relation to Education, Health & Care Needs Assessments; special educational provision; and occasionally in relation to wider SEN

provision and/or the health and social care elements of an EHC Plan.

There were 330 mediations provided in 2023/2024. This information is for guidance only and does not guarantee future usage

## **Contract 1**

### **Supplier**

- PRIME RESOLUTION LIMITED

### **Contract value**

- £2,214,000 excluding VAT
- £2,442,800 including VAT

Above the relevant threshold

### **Award decision date**

29 July 2025

### **Date assessment summaries were sent to tenderers**

29 July 2025

### **Earliest date the contract will be signed**

29 August 2025

### **Contract dates (estimated)**

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2034
- 9 years

Description of possible extension:

The initial contract term will be for 3 years however the Council reserves the right to extend the contract by further periods not exceeding 6 years (6 years being the maximum available

extension period) at the discretion of the Council based on the contract performance of the successful applicant and available budget.

## **Main procurement category**

Services

## **CPV classifications**

- 85312300 - Guidance and counselling services

## **Contract locations**

- UKG13 - Warwickshire

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## **Information about tenders**

- 6 tenders received
- 6 tenders assessed in the final stage:

- 6 submitted by small and medium-sized enterprises (SME)
- 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

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## **Procedure**

### **Procedure type**

Open procedure

### **Special regime**

Light touch

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## **Supplier**

### **PRIME RESOLUTION LIMITED**

- Companies House: 09156932
- Public Procurement Organisation Number: PTHV-8884-BLGX

Meeting Point House Southwater Square

Telford

TF3 4HS

United Kingdom

Email: [finance@prime-resolution.co.uk](mailto:finance@prime-resolution.co.uk)

Website: <https://www.prime-resolution.co.uk/>

Region: UKG21 - Telford and Wrekin

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

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## Contracting authority

### Warwickshire County Council

- Public Procurement Organisation Number: PDTN-5446-NMXW

Shire Hall

Warwick

CV34 4SA

United Kingdom

Email: [procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

Website: <http://www.warwickshire.gov.uk>

Region: UKG13 - Warwickshire

Organisation type: Public authority - sub-central government