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Planning

MOPAC Victims Voice Forum for London's Black Communities

Mayor's Office for Policing and Crime

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Reference

MOPAC 1232

Description

Introduction

MOPAC will shortly be publishing an opportunity to bid for the contract to establish and run a "Victim Voice Forum" for victims from London's Black communities. This must be established and run from 2026 for two years, to inform Metropolitan Police Service (MPS) and MOPAC policy and practice on victim care for these communities.

Background

Victim satisfaction with the Metropolitan Police Service (the Met) has not been high for some time and the Casey Review highlighted that trust needs to be rebuilt with Londoners and with victims of crime. To help achieve this, the Met is reviewing how victims are looked after when they come into contact with the police: from the first point of contact through to justice outcomes. The Met wants to provide better, more consistent victim care to rebuild lost confidence and place victims at the heart of what they do.

This can only be achieved by involving victims in the improvement process, hence we are establishing the Victim Voice Forum (VVF) programme, giving a voice to specific victim groups with low trust and confidence in the police:

Victims from London's Black communities

Victims/survivors of violence against women and girls

LGBTQ+ victims

Disabled victims

The Mayor's Office for Policing and Crime (MOPAC) would like to engage the services of a Black community organisation to establish and run the forum for victims from London's Black communities. At this event you can find out more about MOPAC's plans and ask any questions you might have about the VVF programme. This is a great opportunity to help influence Met Police victim policy and practice. Please join us for this discussion.

Scope

The provider will recruit participants to the VVF for victims from London's Black communities and provide the administration and facilitation of VVF meetings, including sourcing venues for meetings and arranging to cover the remuneration and expenses of participants.

The VVF for victims from London's Black communities should consist of 10-12 participants, from a range of backgrounds and geographical areas and with recent experiences of different types of criminal victimisation. They should have a passion to work with MOPAC and the MPS to improve victim care and increase confidence in reporting crime to the police.

The provider will also be expected to assist with agenda development and feedback capture to assist with the wider VVF programme.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work->

[services./4Y84SR76T6](#)

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/4Y84SR76T6>

Total value (estimated)

- £90,000 excluding VAT
- £108,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 12 January 2026 to 10 July 2028
- Possible extension to 9 July 2030
- 4 years, 5 months, 29 days

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI - London

Engagement

Engagement deadline

2 September 2025

Engagement process description

The Market Warming Event will be held on 4th September 2025 from 10am -11am via Eventbrite, if you are interested in this event, please register here:

<https://www.eventbrite.com/e/victim-voice-forum-for-londons-black-communities-provider-market-warming-tickets-1527127061149?aff=oddtcreator>

This event will give details about the required service, the procurement process and the anticipated timelines.

The estimated contract start date will be January 2026 and the estimated total value is £90,000 including the possible 2 year (1+1) extensions.

Procedure

Special regime

Light touch

Contracting authority

Mayor's Office for Policing and Crime

- Public Procurement Organisation Number: PTMT-7816-YCQG

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Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government