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Contract

Managed Service Provider & Security Operations Centre (SOC) / SEIM Provider

Waste & Resources Action Programme

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043610

Procurement identifier (OCID): ocds-h6vhtk-0546f9 ([view related notices](#))

Published 28 July 2025, 4:32pm

Scope

Description

WRAP sought to procure support across two (2) distinct service packages:

- Service Package 1: Managed Service Provider (MSP)
- Service Package 2: Security Operations Centre (SOC) / SIEM Provider

Bidders could submit a proposal for one or both packages. WRAP may award a single contract covering both service areas or award separate contracts for each service package, depending on the quality and value for money of the responses.

Service Package 1: Managed Service Provider (MSP)

The primary objective of this package is to supplement WRAP's internal IT function with a scalable, flexible and proactive Managed IT Services Partner. The MSP will enhance WRAP's operational resilience, ensure efficient ticket management, maintain high system performance and align IT service delivery with WRAP's evolving organisational needs and cybersecurity posture.

Service Package 1: Security Operations Centre (SOC) / SIEM Provider

The objective of this package is to secure WRAP's IT environment by delivering robust, around the-clock cybersecurity monitoring, rapid incident response, and advanced threat intelligence services. The selected provider will strengthen WRAP's security posture and support regulatory compliance.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=958366900>

Contract 1. Lot Package 1. Managed Service Provider (MSP)

Supplier

- ElysianIT Limited

Contract value

- £215,496 including VAT

Below the relevant threshold

Date signed

17 June 2025

Contract dates

- 1 August 2025 to 31 July 2027
- Possible extension to 31 July 2029
- 4 years

Description of possible extension:

1 x Optional Extension of 1 year.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Below threshold - limited competition

Supplier

ElysianIT Limited

Upper Farm Road, Wootton St Lawrence

Basingstoke

RG23 8PE

United Kingdom

Contact name: Melanie Andrews - Sales Director

Telephone: 07711845660

Email: melanie.andrews@elysianit.com

Region: UKJ37 - North Hampshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Waste & Resources Action Programme

- Public Procurement Organisation Number: PCTJ-5948-ZJZV

Ground Floor, Blenheim Court, 19 George Street

Banbury

OX16 5BH

United Kingdom

Contact name: Procurement Lead

Telephone: 01295 584100

Email: procurement@wrap.org.uk

Region: UKJ14 - Oxfordshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)