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Tender

Pioneer Group Lift Maintenance and Repair Services

The Pioneer Housing and Community Group Limited

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043598

Procurement identifier (OCID): ocds-h6vhtk-056766 ([view related notices](#))

Published 28 July 2025, 4:05pm

Scope

Reference

T112/2025

Description

The scope of the Contract is:

- Maintenance and repair of commercial passenger lifts within Pioneer properties
- Maintenance and repair of domestic stairlifts within Pioneer properties
- Maintenance and repair of domestic platform lifts within Pioneer properties
- Maintenance and repair of domestic hoists within Pioneer properties

The Contract is expected to commence in January 2026.

The Contract will last for an initial period of 3 years, with an option to extend at Pioneer's discretion for a further 1 year, and 1 additional year, giving a total potential term of 5

years.

The estimated total value stated is for the 5 year term.

Full details of the Services to be provided under the Contract are contained in the Specification as set out in Appendix 1 of the Invitation to Tender document.

This tender opportunity is being administered on behalf of the Pioneer Group by Clarity Procurement Solutions Limited.

Potential Bidders wishing to participate in this tender are instructed to:

- Download and read the Invitation to Tender Document to familiarise yourselves with Pioneer's requirements.
- Submit a completed Invitation to Tender Document in accordance with the stated instructions, noting the submission deadline of 12.00 on 08/09/2025.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-Lift-maintenance-services./69TBE5H4H9>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/69TBE5H4H9>

Total value (estimated)

- £240,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2028
- Possible extension to 31 December 2030

- 5 years

Description of possible extension:

The Contract will last for an initial period of 3 years, with an option to extend at Pioneer's discretion for a further 1 year, and 1 additional year, giving a total potential term of 5 years.

Main procurement category

Services

CPV classifications

- 50750000 - Lift-maintenance services

Contract locations

- UKG31 - Birmingham

Participation

Legal and financial capacity conditions of participation

As stated in the procurement documents

Technical ability conditions of participation

As stated in the procurement documents

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

28 August 2025, 12:00pm

Tender submission deadline

8 September 2025, 12:00pm

Submission address and any special instructions

<https://www.bipsolutions.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

3 November 2025

Award criteria

Name	Type	Weighting
Pricing	Price	40%
Services Delivery	Quality	20%
Contract Management	Quality	15%
Customer Care	Quality	15%
Social Value	Quality	10%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure**Procedure type**

Open procedure

Contracting authority

The Pioneer Housing and Community Group Limited

- Public Procurement Organisation Number: PHRZ-1724-NBZD

11 High Street, Castle Vale

Birmingham

B35 7PR

United Kingdom

Contact name: Nathan Liptrot

Telephone: +441942725438

Email: nathan@clarityprocurement.co.uk

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government