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Not applicable

Meter Data Management System

Scottish Water

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-043531

Procurement identifier (OCID): ocds-h6vhtk-04b35a

Published 28 July 2025, 2:58pm

Section I: Contracting authority/entity

I.1) Name and addresses

Scottish Water

The Bridge, 6 Buchanan Gate, Stepps

Glasgow

G33 6FB

Contact

Ruth Campbell

Email

ruth.campbell@scottishwater.co.uk

Country

United Kingdom

Region code

UKM - Scotland

Internet address(es)

Main address

<https://www.scottishwater.co.uk/>

Buyer's address

<https://www.scottishwater.co.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Meter Data Management System

Reference number

SW25/DIG/1508

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

This procurement is for a Meter Data Management System (MDMS) to support the nationwide rollout of AMI smart metering to ~135,000 business customers by providing the central data management platform for smart meter data. This procurement runs in parallel with a separate procurement for smart water meters, Head-End-Systems (HES) and communication networks. The MDMS must be able to integrate with the smart metering solutions being procured through this parallel framework and provide functionality that reflects the unique market conditions in Scotland.

The MDMS platform is required to:

Manage the potentially diverse smart meter estate; where the MDMS will support in the overall configuration and management of the estate and the information it produces

Aggregate smart meter data and alerting information to enable the management of the metering system and provision of meter data for consumption by external/internal stakeholders.

Meet stringent security and resilience needs.

Support Scottish Water's demand reduction target of 80MLd.

The scope of this MDMS procurement includes:

Provision of core capabilities: system implementation, maintenance, and support services. The MDMS platform and its associated environments are a central hub for reception and transformation of meter data that is moved to Scottish Water platforms. Scottish Water require 3 environments (for development, testing, and production); however, this may change subject to the level of customisation and configuration of the MDMS.

Data analytics and reporting capabilities.

Integration with the HES and other supporting systems and the management of key data items across the smart metering value chain.

Integration with existing analytics and data fabric capabilities at Scottish Water in a Data Lakehouse architecture with hybrid fabric capacity.

Data sharing capabilities for internal and external stakeholders (e.g. provision of meter read data to retailers).

It is expected that the successful Bidder will provide a cloud-based MDMS solution in alignment with Scottish Water's cloud-first strategy, with appropriate integration capabilities.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-042021](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2.1

Instead of

Date

22 August 2025

Local time

5:00pm

Read

Date

5 September 2025

Local time

12:00pm