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Contract

Fastform Online Booking System (FOBS) maintenance contract

The Police and Crime Commissioner for Humberside

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043521

Procurement identifier (OCID): ocds-h6vhtk-056737

Published 28 July 2025, 2:40pm

Scope

Reference

HP 1528

Description

Through licensing, support and maintenance, provide the continuance of Online Course booking and card payment services for NDORS driver Improvement Scheme for the Safer Roads Humber Partnership. The system incorporates FastForm Process manager and 20 additional licenses that were subject of the previous contract.

It now also incorporates an Electronic Offers module (see below).

The SRH staff use the system to book clients on to the courses and it facilitates payment from the client for the course. Clients can also book themselves on to the courses and make payment using the online portal.

The system is used in 19 forces and appears to be the only company providing the

maintenance solution.

Contract 1. Fastform Online Booking System (FOBS) maintenance contract

Supplier

- CLARITY INFORMATION SOLUTIONS LIMITED

Contract value

- £51,200 excluding VAT
- £61,440 including VAT

Below the relevant threshold

Date signed

23 July 2025

Contract dates

- 1 August 2025 to 31 July 2026
- 1 year

Main procurement category

Services

CPV classifications

- 72267000 - Software maintenance and repair services

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Below threshold - without competition

Supplier

CLARITY INFORMATION SOLUTIONS LIMITED

- Companies House: 06221390
- Public Procurement Organisation Number: PBQY-6175-JVQY

Senate Court

Exeter

EX1 1NT

United Kingdom

Email: tenders@polarissoftware.com

Region: UKK43 - Devon CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Fastform Online Booking System (FOBS) maintenance contract

Contracting authority

The Police and Crime Commissioner for Humberside

- Public Procurement Organisation Number: PWLD-8931-TXBR

The Lawns, Harland Way

Cottingham

HU16 5SN

United Kingdom

Email: procurementhp@humberside.police.uk

Region: UKE12 - East Riding of Yorkshire

Organisation type: Public authority - sub-central government