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Tender

Combined Business Admin and Senior Healthcare Support Worker EPAO Contract

Ministry of Defence

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043499

Procurement identifier (OCID): ocds-h6vhtk-051285 ([view related notices](#))

Published 28 July 2025, 2:24pm

Scope

Reference

714829452

Description

Once appointed the End Point Assessment Organisation (EPAO) will be responsible for delivering the following activities in connection with the apprenticeship standard:

- Assessment Design and Delivery
- Governance, Quality Assurance and Continual Improvement
- Communications with Stakeholders
- Learner Management
- Dealing with Complaints, Appeals, Re-Sits and Re-Takes

Total value (estimated)

- £1,988,000 excluding VAT
- £2,385,600 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 August 2026 to 31 July 2031
- 5 years

Main procurement category

Services

CPV classifications

- 80000000 - Education and training services

Participation**Particular suitability**

Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

11 August 2025, 5:00pm

Tender submission deadline

8 September 2025, 5:00pm

Submission address and any special instructions

<https://contracts.mod.uk/esop/guest/go/opportunity/detail?opportunityId=60115>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 December 2025

Award criteria

Name	Type
Technical response (including social value)	Quality
Price (total to deliver requirement)	Price

Weighting description

The Contract will be awarded to the Most Advantageous Tender that is fully compliant. A value for money calculation will be utilised to find the tender that is most advantageous. For further details, please see Annex B to DEFFORM 47 in the ITT pack attached.

Other information

Payment terms

Payment will be made via the Contracting, Purchasing and Finance (CP&F) system / EXOSTAR.

Payment to be made in the form of quarterly milestone payments, paid within 30 days of invoice received when the service, training and support has been received to an acceptable standard.

Description of risks to contract performance

1. DfE Changes - Potential changes to Department for Education (DfE) policies or funding and apprenticeship delivery and assessment regulations.
2. Apprenticeship Cessation - The discontinuation of specific apprenticeship standards or frameworks.
3. . Introduction of New Apprenticeships - The implementation of new or additional apprenticeship standards that may require adjustments to existing contracts.
4. Initial Trade Training (ITT) Changes - Modifications to ITT requirements or delivery methods.

5. Army/Cap Badge Restructuring - Organisational changes within the Army or cap badge structures that could impact apprenticeship delivery.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Ministry of Defence

- Public Procurement Organisation Number: PHVX-4316-ZVGZ

Army Commercial Branch, Zone 2.N, Blenheim Building, Army HQ, Marlborough Lines,
Monxton Road

Andover

SP11 8HJ

United Kingdom

Contact name: AAP

Email: ArmyComrcl-Procure-AAP-Mailbox@mod.gov.uk

Website: <https://www.gov.uk/government/organisations/ministry-of-defence>

Region: UKJ36 - Central Hampshire

Organisation type: Public authority - central government