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Award

Gartner Agreement

UNITED UTILITIES WATER LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043470

Procurement identifier (OCID): ocds-h6vhtk-056717 ([view related notices](#))

Published 28 July 2025, 1:34pm

Scope

Description

Scope:

Renewal of Gartner's advisory services delivered via Gartner's secure portal with access to direct analyst interaction.

Estimated duration: 01/07/25-30/06/28

Fee: Estimated value of the contract excluding VAT £450,000 (equivalent to £540,000 including VAT)

Contract 1. Gartner Agreement

Supplier

- Gartner UK Limited

Contract value

- £450,000 excluding VAT
- £540,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

8 August 2025

Contract dates (estimated)

- 8 August 2025 to 30 June 2028
- 2 years, 10 months, 24 days

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Additional users can be added on a per seat basis.

CPV classifications

- 72220000 - Systems and technical consultancy services
-

Other information

Description of risks to contract performance

N/A

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Single supplier - technical reasons

This contract is planned to be awarded direct to Gartner UK Ltd under Schedule 5 Paragraphs 5 and 6 of the Procurement Act 2023. The authority requires uninterrupted access to Gartner's proprietary advisory services and research platform as part of a renewal of an existing contract.

Gartner is the exclusive provider of key strategic tools including Magic Quadrants, Peer Insights and analyst inquiry services which have become embedded in the authorities process. Other providers do not offer the same breadth or continuity of service.

Supplier

Gartner UK Limited

- Companies House: 2266016
- Public Procurement Organisation Number: PYCJ-3398-LVDR

Tamesis, The Glanty, Egham,

Surrey,

TW20 9AH

United Kingdom

Email: Europe.Contractadmin@gartner.com

Website: <http://www.gartner.com>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Gartner Agreement

Contracting authority

UNITED UTILITIES WATER LIMITED

- Companies House: 02366678
- Public Procurement Organisation Number: PVVB-5589-BWHX

Haweswater House, Lingley Green Avenue

Great Sankey

WA5 3LP

United Kingdom

Email: Commercialapprovalsboard@uuplc.co.uk

Region: UKD61 - Warrington

Organisation type: Private utility