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Tender

Provision of a Traffic Order Management & Enforcement (TOME) Solution

Transport for London

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043454

Procurement identifier (OCID): ocds-h6vhtk-05670e

Published 28 July 2025, 1:09pm

Scope

Reference

ICT14210

Description

Transport for London ("TfL") is seeking to appoint a supplier to deliver a new Traffic Order Management and Enforcement solution ("TOME") to be awarded via a Competitive Flexible Procedure under the Procurement Act 2023.

TfL has a statutory and legal network management duty to secure expeditious movement of people and goods across the Transport for London Road Network (TLRN), as set out in the Traffic Management Act 2004

Traffic Regulation Orders ("TRO"), also known as Traffic Orders ("TO"), are authorised by the Traffic Regulation Act 1984 and are used by TfL to manage and enforce traffic regulations.

TfL currently uses two platforms to create and enforce TROs:

1. The Traffic Order Management System ("TOMS") provides TfL with the capability to manage the application, creation, and management of TROs following a statutory process which makes the TRO legal and enforceable.

2. The Maintenance Enforcement and Traffic Regulation Order System (METROS) enables users to enter the details of TROs created in TOMS and display the TRO details on a geospatial map as Enforcement Zones, which are then used by other enforcement groups in TfL. TfL Enforcement Platforms & on-street enforcement teams, e.g. Digital Traffic Enforcement System (DTES) and Parking Enforcement System (PES), rely on data from METROS.

TOMS and METROS are defined by TfL as Business Critical systems. However, they are legacy systems which lead to business inefficiency, and do not comply with the data specification for the Department for Transport's forthcoming Digital Traffic Regulation Order ("D-TRO") service, as proposed in the Automated Vehicles Act 2024 and in development via the Transport Technology Forum.

TfL requires a modern, long-term, robust and secure TOME solution to replace TOMS and METROS, providing an improved user experience and supporting the creation, management, and enforcement of TROs across the TfL Road Network ("TLRN"). The TOME solution will be required both to integrate with existing TfL systems and to communicate with the Department for Transport's D-TRO system. A phased approach to delivery is preferred to ensure a smooth transition from legacy systems while ensuring continuation of service.

Total value (estimated)

- £4,000,000 excluding VAT
- £4,800,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 20 November 2026 to 19 November 2032
- Possible extension to 19 November 2038

- 12 years

Description of possible extension:

There will be an option to extend the initial term for a further six (6) years (e.g. 4+1+1)

Main procurement category

Services

CPV classifications

- 63712700 - Traffic control services
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKI - London

Participation

Legal and financial capacity conditions of participation

Details are provided in the Procurement Specific Questionnaire.

This procurement process is being conducted electronically on TfL's e-Tendering portal SAP Ariba and suppliers must be registered on SAP Ariba to participate in this opportunity.

Please refer to submission instructions specified within this Tender Notice.

Technical ability conditions of participation

Details are provided in the Procurement Specific Questionnaire.

This procurement process is being conducted electronically on TfL's e-Tendering portal SAP Ariba and suppliers must be registered on SAP Ariba to participate in this opportunity.

Please refer to submission instructions specified within this Tender Notice.

Submission

Enquiry deadline

15 August 2025, 5:00pm

Submission type

Requests to participate

Deadline for requests to participate

5 September 2025, 3:00pm

Submission address and any special instructions

This procurement process is being conducted electronically on TfL's e-Tendering portal SAP Ariba and suppliers must be registered on SAP Ariba to participate in this opportunity.

Participation and Tender documentation will be available on SAP Ariba to all interested suppliers.

SAP Ariba can be accessed via the following link:

- <https://service.ariba.com/Supplier.aw>

SAP Ariba Registration:

The following instructions explain TfL's e-Tendering portal and provide guidance on how interested parties will be able to communicate with TfL in relation to this exercise.

Suppliers are requested to first check whether their organisation is already registered on SAP Ariba before self-registering to avoid creating a duplicate registration.

Suppliers are also requested to ensure that the contact details of all supplier personnel that will participate in this procurement activity are listed in your organisation's SAP Ariba registration details.

(1) To register or to check if your organisation is already registered to SAP Ariba, log on to:

<https://s1-eu.ariba.com/Sourcing/Main/ad/selfRegistration?realm=TfL>

Guidance on registering is available through the following link:

<https://content.tfl.gov.uk/supplier-registration.pdf>

(2) Upon completion of step 1, interested suppliers must email TOMECommercial@tfl.gov.uk providing the following details:

- Organisation name as registered in SAP Ariba;
- SAP Ariba supplier ID;
- A single point of contact registered on SAP Ariba; first name and surname;
- Your email address registered with SAP Ariba;
- Details of your role with your organisation as registered with SAP Ariba; and
- Details of other contacts registered in SAP Ariba that you wish to be added to the SAP Ariba sourcing event; first name and surname;

Completion of these steps will enable TfL to invite interested suppliers to the sourcing event in SAP Ariba to:

- gain access to procurement documents;
- allowing interested suppliers to view documents; and
- submit their PSQ responses via SAP Ariba.

Please contact Ariba_Supplier_Enablement@tfl.gov.uk in the first instance should you experience any problems with the portal for issues related SAP Ariba registration.

Suppliers must read the instructions carefully before proceeding with registration and are advised to satisfy themselves that they understand all the supplied information before submitting their participation and tender responses.

Central Digital Platform:

As part of the participation, suppliers should also be registered on the Central Digital Platform and have completed all the relevant registration questions. Further details can be found here:

<https://www.gov.uk/government/publications/procurement-act-2023-short-guides/suppliers-how-to-register-your-organisation-and-first-administrator-on-find-a-tender-in-three-easy-steps-html>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

16 November 2026

Award criteria

Name	Description	Type
Quality Response	Quality Criteria - System Design, Integrations and Hosting (15%) - Business Scenarios (inc demonstrations) (35%) -Project Delivery (Mobilisation / Transition) (15%) - Service Management (15%) - Innovation and Continuous Improvement (10%) - Social Value (10%) TfL may refine an award criterion as part of the competitive flexible procedure in accordance with PA2023 section 24.	Quality
Financial Response	The Bidder's completed Financial Response template including fixed price milestone costs and ongoing support and maintenance costs.	Cost

Weighting description

Price Per Quality Point ("PQP") - The PQP will be established by dividing each bidder's price by its quality score.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

TfL is conducting this procurement using the Competitive Flexible Procedure under the Procurement Act 2023 to identify a supplier to deliver and maintain a TOME Solution.

The procurement will be broadly structured as follows:

i) Invitation to Participate in the Conditions of Participation Stage via response to the Procurement Specific Questionnaire ('PSQ').

Key considerations:

- o Clarification Period.

- o Project specific questions.

- o Pass/Fail criteria.

- o Shortlist of suppliers to be invited to the Invitation to Tender (ITT) stage.

The deadline for supplier PSQ clarification questions is currently Friday 15th August 2025.

The deadline for supplier responses to the PSQ is currently Friday 5th September 2025.

Evaluation of a PSQ will be used to shortlist suppliers for the ITT stage. Suppliers are required to complete the PSQ via TfL's SAP Ariba portal and provide any supporting documentation.

TfL will evaluate the PSQ responses against the stated criteria and suppliers will be

ranked based on their total moderated score.

TfL expect to shortlist a maximum of 5 (five) suppliers to be taken through to the ITT stage.

ii) An Invitation to Tender (ITT) stage

This stage will be used by TfL to obtain a greater understanding of the bidder's proposed TOME solution and delivery approach . Bidders will have the opportunity to engage with TfL prior to submitting an Initial Tender submission.

Current estimated start date for Invitation to Submit Initial Tender is October 2025.

For Initial Tender and Final Tender Evaluation, TfL is adopting a price per quality point (PQP) evaluation methodology whereby each Bidder's total price (from their completed financial response) will be divided by their total quality score to give a PQP.

Following Initial Tender evaluation, TfL may reduce the number of bidders to 3 (three), to be invited to participate in dialogue/negotiation sessions prior to being invited to submit Final Tenders (BAFO).

ITT Stage key considerations:

Initial Tender phase may include some or all of the following:

- o Clarification Period.
- o Initial bidder dialogue (prior to Initial Tender Submissions)
- o Pass/Fail elements.
- o Evaluation questions.
- o Demonstrations.
- o Bidder Presentations
- o Financial Model responses
- o PQP Approach
- o Potential Shortlist of suppliers to be invited to dialogue/negotiation phase.

Dialogue/Negotiation Phase

- o Discussions between TfL and bidders about any aspect of the procurement and to improve the content of initial tender submissions.

Final Tender Phase may include some or all of the following:

- o Pass/Fail elements.
 - o Evaluation questions.
 - o Application of Minimum Quality Thresholds
 - o Financial Model responses
 - o PQP Approach
- iii) Post-tender negotiation Stage (if deemed necessary by TfL).
- iv) Preferred supplier Stage (if deemed necessary by TfL).

To participate in this opportunity, suppliers must be registered on TfL's e-Tendering platform, SAP Ariba. Please refer to submission instructions specified within this Tender Notice.

Further instructions and guidance will be included in the draft tender documents which will be made available to participating suppliers during the selection phase.

Kindly refer any queries to TOMCommercial@tfl.gov.uk.

Justification for not publishing a preliminary market engagement notice

An Early Market Engagement exercise was conducted in October 2022 under PCR2015. Notice identifier: 2022/S 000-029210

Documents

Associated tender documents

<https://service.ariba.com/Supplier.aw>

This procurement process is being conducted electronically on TfL's e-Tendering portal SAP Ariba and suppliers must be registered on SAP Ariba to participate in this opportunity.

Participation and Tender documentation will be available on SAP Ariba to all interested Applicants.

SAP Ariba can be accessed via the following link:

<https://service.ariba.com/Supplier.aw>

Please refer to submission instructions specified within this Tender Notice.

Documents to be provided after the tender notice

This procurement process is being conducted electronically on TfL's e-Tendering portal SAP Ariba and suppliers must be registered on SAP Ariba to participate in this opportunity.

Participation and Tender documentation will be available on SAP Ariba to all interested Applicants.

SAP Ariba can be accessed via the following link:

<https://service.ariba.com/Supplier.aw>

1) Procurement Specific Questionnaire ('PSQ') - The PSQ will be available via the SAP Ariba portal. Please refer to submission instructions specified within this Tender Notice. Please note, TfL cannot consider any PSQ submissions received after the closing date/time or received by means other than SAP Ariba.

2) Tender Documents - It is expected that draft tender documents, including draft contract schedules, requirements, and response templates, will be made available to participating suppliers in SAP Ariba prior to the deadline for PSQ submissions.

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: BSFAribaAdministration@tfl.gov.uk

Website: <https://tfl.gov.uk/>

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government