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Award

Legacy telemetry system support contract

ENVIRONMENT AGENCY

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043453

Procurement identifier (OCID): ocds-h6vhtk-05670d ([view related notices](#))

Published 28 July 2025, 1:07pm

Scope

Reference

C29679

Description

The Environment Agency (EA) National Telemetry Service (NTS) currently operates 6 large telemetry systems and two smaller systems, provided by Ovarro and Schneider Electric. The Future of National Telemetry (FoNT) project is tasked to replace the existing systems via a contract with Schneider Electric (previously awarded and advertised at <https://www.contractsfinder.service.gov.uk/notice/4bf58820-9141-44b9-aed2-4f397fc35ba0>) that consolidates the 8 EA regional versions into one nationally consistent, cloud-based service. The purpose of this contract (and associated public procurement notices) is to renew the support contract of the legacy telemetry system with Schneider Electric for an initial term of one year, with the option to extend by one further year. This will maintain service continuity whilst the FoNT project completes its deployment for the cloud-based national service. Please note this is a retrospective notice. The Contract Start Date will be 1st April 2025, however data validation means we are unable to edit this field to reflect the correct Contract Start Date in Find a Tender Service (FTS).

Contract 1. Legacy telemetry system support contract

Supplier

- [Schneider Electric](#)

Contract value

- £400,000 excluding VAT
- £480,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

8 August 2025

Contract dates (estimated)

- 11 August 2025 to 31 March 2026
- Possible extension to 31 March 2027
- 1 year, 7 months, 21 days

Description of possible extension:

One additional year extension.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 32441100 - Telemetry surveillance system

Contract locations

- UK - United Kingdom

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - intellectual property or exclusive rights

As the authors of the software (which is deployed in a non-standard non-premise environment) Schneider Electric is the only supplier able to support and maintain the core software product.

Supplier

Schneider Electric

- Public Procurement Organisation Number: PNWG-1669-LHYQ

Stafford Park 5

Telford

TF3 3BL

United Kingdom

Email: info@se.com

Region: UKG21 - Telford and Wrekin

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Legacy telemetry system support contract

Contracting authority

ENVIRONMENT AGENCY

- Public Procurement Organisation Number: PNWW-1475-NYLN

Seacole Building, 2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: neil.widdop@defra.gov.uk

Website: <https://defra-family.force.com/s/Welcome>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government