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Contract

HAC5997: Children & Young People's Health & Wellbeing Service

Tower Hamlets

F03: Contract award notice

Notice identifier: 2025/S 000-043437

Procurement identifier (OCID): ocids-h6vhtk-04892e

Published 28 July 2025, 12:47pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

Contact

Mr Simon Waller

Email

simon.waller@towerhamlets.gov.uk

Telephone

+44 2073644013

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HAC5997: Children & Young People's Health & Wellbeing Service

Reference number

HAC5997

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Tower Hamlets (Tower Hamlets) is looking to procure a suitable provider to deliver Children & Young People's Health & Wellbeing Service. The contract will be for an initial term of 3 years with optional extensions of a maximum further 4 years. The extensions will consist of 2 years each.

The estimated value of the total 7 year term is £16,800,000.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £16,800,000

II.2) Description

II.2.1) Title

Enhanced Public Health Nursing Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Tower Hamlets are seeking expressions of interest from suitably skilled and experienced suppliers to deliver the services required by this contract:

- Primary-school aged children (5-11 years), whether in full time education at a mainstream school or educated other than at school. 4-year-olds attending schools in Reception year will also be eligible for this element
- 11-19 year olds and in full time education at a mainstream school, educated other than at school or not in Education, Employment, or Training (NEET), and up to 25 years for young people with SEND or care experience.

5-11 years: The service offer will be similar to the existing school health service, whereby school nurses lead a skill-mix workforce to deliver the Healthy Child Programme. Activities include school-entry health assessments, hearing and vision screening, height- and weight-assessments in Reception and Year 6, support for schools in managing medical conditions and training.

11-19 years: This service offer merges the current school nursing provision for secondary schools with the current 'Safe East' provision. The service will be community-based (for example in youth services) with in-reach into secondary schools, providing different ways for young people to access health support: in schools, community settings, and through text messaging and online provision.

This service element will support schools to develop support plans for children with health conditions, health needs assessments for new starters and training; plus health promotion workshops, brief interventions, C-card condom scheme, You're Welcome accreditation for young people-friendly settings, Tier 2 and some Tier 3 sexual health services, Tier 2 and 3 substance misuse treatment and smoking cessation support. Dedicated support for children in the youth justice service will also continue

The successful provider will enter into contract with Tower Hamlets utilising their standard

T&Cs (included in tender pack) for an initial term of 3 years, with a maximum optional extension of 4 years.

Tower Hamlets are following the Open procurement procedure in accordance with the Public Contracts Regulations 2015.

Full information can be found in the attached tender documentation

II.2.5) Award criteria

Cost criterion - Name: price is not the only criterion / Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Contract Start Date: 01/04/2025

Contract End Date:31/03/2028

Contract Duration: 36 months

Optional extensions: 24+24 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Enabling Community Health Outcomes

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Tower Hamlets are seeking expressions of interest from suitably skilled and experienced suppliers to deliver the services required by this contract

This is an innovative element to the contract that has developed from reflections about the determinants of inequalities in deaths, ill-health including trust in institutions that have underpinned health inequalities for many decades, but which were tragically highlighted in the Covid-19 pandemic. It also seeks to enable the type of agile responses that brought partners together in the pandemic to respond quickly and effectively to future health and wellbeing issues.

The enablers of improved outcomes and reduced inequalities include a dedicated focus on system leadership, co-production, evaluation and culturally appropriate communication resulting in an innovative child-centred service that meets local need. This element will also support the service to deliver community benefits which will include work-experience, mentoring and apprenticeships (with a focus on children in care, young people with care experience and older children outside mainstream education)

Engagement work to date has highlighted that these activities are wished for but may be seen as an additional burden on top of day-to-day delivery of services. This element aims to invest in capacity to maximise community benefit and social value and will drive service development in the other elements of the service, to ensure that the whole service continues to evolve in response to community needs. By delineating it as a discrete service element with committed investment, the delivery of providers' social value pledges at tender stage can be more rigorously assured through contract management processes

The successful provider will enter into contract with Tower Hamlets utilising their standard T&Cs (included in tender pack) for an initial term of 3 years, with a maximum optional extension of 4 years.

Tower Hamlets are following the Open procurement procedure in accordance with the Public Contracts Register 2015.

Full information can be found in the attached tender documentation.

II.2.5) Award criteria

Cost criterion - Name: price is not the only criterion / Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Contract Start Date: 01/04/2025

Contract End Date:31/03/2028

Contract Duration: 36 months

Optional extensions: 24+24 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Joint Service Provision

Lot No

3

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Tower Hamlets are seeking expressions of interest from suitably skilled and experienced suppliers to deliver the services required by this contract

Feedback from the market engagement has been mixed in relation to delivery of the services under Lot 1 and Lot 2 by the same provider. Therefore, a third Lot (for the provision of both service areas by one provider) has been added to the procurement structure. The services for this are detailed in Lots 1 & 2.

It is anticipated that there may be overheads cost savings should both services be provided by a single provider, however, the Council need confidence that a single specialist provider is capable of delivery quality across both elements.

The successful provider will enter into contract with Tower Hamlets utilising their standard T&Cs (included in tender pack) for an initial term of 3 years, with a maximum optional extension of 4 years.

Tower Hamlets are following the Open procurement procedure in accordance with the Public Contracts Register 2015.

Full information can be found in the attached tender documentation.

II.2.5) Award criteria

Quality criterion - Name: price is not the only award criterion / Weighting: 0

Price

II.2.11) Information about options

Options: Yes

Description of options

Contract Start Date: 01/04/2025

Contract End Date:31/03/2028

Contract Duration: 36 months

Optional extensions: 24+24 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-025132](#)

Section V. Award of contract

Contract No

HAC5997

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 January 2025

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Compass

2nd Floor, Marlborough House, Westminster Place

York

YO26 6RW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £14,000,000

Section V. Award of contract

Contract No

HAC5997

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 July 2025

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Barnardo Services Limited

Tanners Lane, Barkingside

Ilford, Essex

IG6 1QG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,800,000

Section V. Award of contract

Contract No

HAC5997: Children & Young People's Health & Wellbeing Service Lot 3

Lot No

3

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom