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Planning

Request for Information for Concierge, Security and Event Services

The North Yorkshire Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043425

Procurement identifier (OCID): ocds-h6vhtk-0566ff

Published 28 July 2025, 12:30pm

Scope

Reference

195-NYC-RS

Description

North Yorkshire Council (the Authority) is requesting information from suppliers to help determine the scope and feasibility of its requirement, to understand the range of potential solutions available in the market, and to assist with drafting a potential future tender specification for concierge, security and event services for the Council and its venues. The Authority are interested in the following range of services: • Site and event security services • Event stewarding services • Concierge and reception services • Mobile security, patrol and guard services • Cash collection services The Authority intends to gather this information through written responses to this RFI. The Authority is also considering additional engagement with suppliers, and suppliers are requested to indicate if they would be willing to undertake further engagement with the Council as part of their response.

Total value (estimated)

- £8,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 May 2026 to 1 May 2031
- 5 years, 1 day

Main procurement category

Services

CPV classifications

- 79710000 - Security services
- 79950000 - Exhibition, fair and congress organisation services
- 79992000 - Reception services

Contract locations

- UKE2 - North Yorkshire

Engagement

Engagement deadline

19 August 2025

Engagement process description

To complete the Request for Information, please go to Yortender: <https://yortender.eu-supply.com/login.asp?B=YORTENDER> Search for opportunity reference: 101628. Request for information can be found as a broadcast message.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

10 November 2025

Procedure

Special regime

Light touch

Contracting authority

The North Yorkshire Council

- Public Procurement Organisation Number: PNXY-8263-XCNL

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

United Kingdom

Contact name: Mark Taylor

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Region: UKE22 - North Yorkshire CC

Organisation type: Public authority - sub-central government