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Contract

Defect management software

HOUSING 21

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043397

Procurement identifier (OCID): ocds-h6vhtk-0566eb

Published 28 July 2025, 11:55am

Scope

Reference

H21IT02

Description

Award is supported by quotes from a local list as the value falls below the UK Threshold award (Procurement Act Section 87 (2)).

Contract 1. Defect management software

Supplier

- CLIXIFIX LIMITED

Contract value

- £74,342.40 excluding VAT
- £89,210.88 including VAT

Below the relevant threshold

Date signed

21 July 2025

Contract dates

- 29 July 2025 to 28 July 2026
- 1 year

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 50800000 - Miscellaneous repair and maintenance services

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Below threshold - limited competition

Supplier

CLIXIFIX LIMITED

- Companies House: 08039614
- Public Procurement Organisation Number: PCLR-8254-CBNR

Unit S3 And S4

Houghton Le Spring

DH4 5QY

United Kingdom

Email: nadine.dack@smartcraft.com

Website: <https://www.clixifix.com/>

Region: UKC23 - Sunderland

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Defect management software

Contracting authority

HOUSING 21

- Companies House: IP16791R
- Public Procurement Organisation Number: PGTG-9145-PMNM

Housing 21, 10th Floor Tricorn House, 51-53 Hagley Road

Birmingham

B16 8TP

United Kingdom

Email: procurementteam@housing21.org.uk

Website: <http://www.housing21.org.uk>

Region: UKG31 - Birmingham

Organisation type: Public authority - central government