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Award

ICT Support Contract

Rossendale Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043381

Procurement identifier (OCID): ocds-h6vhtk-052ba4 ([view related notices](#))

Published 28 July 2025, 11:40am

Scope

Reference

ocds-h6vhtk-052ba4

Description

ICT Support Contract

? Data Centre on site visits located in Wakefield, Northampton and Derby.

? Cisco Firewall Real Time Monitoring, full Management & configuration including patch, firmware and version upgrades

? Cisco VPN Real Time Monitoring, management & configuration including patch, firmware and version upgrades

? Cisco Real Time Monitoring for Switch / Router / Nexus / Network Device Configuration including patch, firmware and version upgrades

? Cisco UCS Real Time Monitoring, configuration including patch, firmware and version

upgrades

? VMWare Real Time Monitoring and configuration including patch, firmware and version upgrades

? Windows Server Real Time Monitoring & support for all versions

? Terminal Servers Real Time Monitoring & support for all versions

? Cisco Umbrella Support

? Office 365 support

? SharePoint support

? Exchange on line support

? Webroot Antivirus, Anti Malware Monthly Platform Reviews

? Cisco Any Connect VPN support and rule base configuration reviews

? Service Device Management

? Maintaining Network Documentation

£18981.00

Contract 1. ICT Support Contact

Supplier

- Italik

Contract value

- £18,981 including VAT

Below the relevant threshold

Award decision date

8 July 2025

Earliest date the contract will be signed

28 July 2025

Contract dates (estimated)

- 28 July 2025 to 28 July 2026
- 1 year, 1 day

Main procurement category

Services

CPV classifications

- 72610000 - Computer support services

Contract locations

- UK - United Kingdom

Information about tenders

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 4 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Supplier

Italik

2B Rudgate Court

Walton, Wetherby

LS23 7BF

United Kingdom

Email: support@italik.co.uk

Region: UKE42 - Leeds

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. ICT Support Contact

Contracting authority

Rossendale Borough Council

- Public Procurement Organisation Number: PTNM-4478-CMGT

Futures Park

Bacup

OL13 0BB

United Kingdom

Contact name: Andrew Buckle

Email: andrewbuckle@rossendalebc.gov.uk

Website: <https://www.rossendale.gov.uk/>

Region: UKD46 - East Lancashire

Organisation type: Public authority - sub-central government