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Award

Sub Regional Collaboration to Co-design a Digital Solution for Unpaid Carers - Adult Social Care - Unpaid Carers App

Rotherham Borough Council
BARNSELY METROPOLITAN BOROUGH COUNCIL
City of Doncaster Council
Sheffield City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043327

Procurement identifier (OCID): ocds-h6vhtk-05434f ([view related notices](#))

Published 28 July 2025, 10:00am

Scope

Reference

24-081

Description

Sub Regional Collaboration to Co-design a Digital Solution for Unpaid Carers - Adult Social Care - Unpaid Carers App

Overview

Rotherham Metropolitan Borough Council, in partnership with Barnsley, Doncaster, and Sheffield Councils, is seeking a delivery partner with a proven track record in co-funded, co-designed digital innovation within the public sector. The provider will lead a short-term,

high-impact project focused on developing a scalable, AI-enabled solution to support unpaid carers, aligned with the principles of the Accelerating Reform Fund (ARF) and integrated care system (ICS) collaboration.

Project Objectives

The project aims to address critical challenges in adult social care, particularly those affecting unpaid carers. The provider will co-design and deliver a multi-channel, multi-modal digital solution with local authorities and health partners. The solution should be affordable, sustainable, and scalable across the region. Additionally, the provider will evaluate and report on outcomes and benefits realisation to inform future investment decisions.

Essential Requirements

The successful provider must demonstrate extensive experience in public sector collaboration, particularly with multiple local authorities and health partners. They should have a deep understanding of adult social care, the Care Act 2014, and the unique needs of unpaid carers. The provider must have a proven ability to deliver projects aligned with ARF principles, including innovation, co-production, and ICS integration. They should be capable of mobilising immediately and delivering within a short timeframe. Experience in AI-driven information and advice services, including governance, safeguarding, cyber security, and compliance with IT standards across multiple authorities, is essential. The provider should have a track record of research-informed delivery, including direct face-to-face engagement with unpaid carers across diverse geographic locations. Sensitivity to organisational, structural, and procedural differences in large-scale public sector environments is crucial. The provider must demonstrate the ability to assess benefits realisation and produce high-quality reports for senior decision-makers. Experience in developing sustainable commercial models and scaling digital solutions regionally is also required.

Delivery Expectations

The provider is expected to engage on-site across Rotherham, Barnsley, Doncaster, and Sheffield. They will co-produce the solution with unpaid carers and frontline professionals. The provider will deliver a comprehensive final report, including evaluation of outcomes, benefits, and recommendations for future investment. Consideration of the impact of emerging technologies on local government support for unpaid carers is also expected.

Contract 1. Unpaid Carers App

Supplier

- CC2I LIMITED

Contract value

- £350,000 excluding VAT
- £420,000 including VAT

Above the relevant threshold

Award decision date

7 July 2025

Standstill period

- End: 7 August 2025
- 8 working days

Earliest date the contract will be signed

8 August 2025

Contract dates (estimated)

- 8 August 2025 to 18 January 2027
- 1 year, 5 months, 11 days

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 71600000 - Technical testing, analysis and consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services
- 85000000 - Health and social work services

Contract locations

- UKE3 - South Yorkshire

Procedure

Procedure type

Direct award

Supplier

CC2I LIMITED

- Companies House: 10239373
- Public Procurement Organisation Number: PRQR-8872-GMDQ

C/O Shaw Gibbs Limited

Teddington

TW11 8HG

United Kingdom

Email: info@cc2i.org.uk

Website: <https://cc2i.org.uk/>

Region: UKI75 - Hounslow and Richmond upon Thames

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Unpaid Carers App

Contracting authorities

Rotherham Borough Council

- Public Procurement Organisation Number: PGYC-3376-BGQP

Riverside House, Main Street

Rotherham

S60 1AE

United Kingdom

Contact name: Lorna Byne

Email: procurement.people@rotherham.gov.uk

Website: <https://www.rotherham.gov.uk/>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Organisation type: Public authority - sub-central government

BARNSELY METROPOLITAN BOROUGH COUNCIL

- Public Procurement Organisation Number: PYHH-2597-YVZG

Town Hall, Church Street

Barnsley

S70 2TA

United Kingdom

Email: procurement@barnsley.gov.uk

Region: UKE31 - Barnsley, Doncaster and Rotherham

Organisation type: Public authority - sub-central government

City of Doncaster Council

- Public Procurement Organisation Number: PLHR-4113-HMNQ

Civic Office, Waterdale

Doncaster

DN1 3BU

United Kingdom

Email: strategicprocurementteam@doncaster.gov.uk

Region: UKE31 - Barnsley, Doncaster and Rotherham

Organisation type: Public authority - sub-central government

Sheffield City Council

- Public Procurement Organisation Number: PPQT-9425-JWVM

The Town Hall, Pinstone St

Sheffield

S1 2HH

United Kingdom

Email: procurement@sheffield.gov.uk

Region: UKE32 - Sheffield

Organisation type: Public authority - sub-central government

Contact organisation

Contact Rotherham Borough Council for any enquiries.