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Planning

Managed Support Services for Oracle Fusion

LONDON NORTH EASTERN RAILWAY LIMITED

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043276

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Scope

Reference

LNER10037

Description

LNER are looking to engage the market in relation to a planned procurement of a managed Service for the support of the Oracle Cloud Solution (Fusion). This covers ERP, EPM, HCM, SCM, FDI, OCI, and OIC.

In addition to this we are also looking for Continuous Improvement Support.

A key requirement for the desired services is that they must be sited in the UK.

Contract dates (estimated)

- 15 November 2025 to 14 November 2026
- Possible extension to 14 November 2028
- 3 years

Main procurement category

Services

CPV classifications

- 72250000 - System and support services
- 72260000 - Software-related services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

8 August 2025

Engagement process description

Please respond to the questionnaire at <https://forms.office.com/e/Kv9nax7pEY>

LNER is keen to understand what suppliers are in the market and also if they are listed on

any appropriate framework agreement to aid procurement strategy decisions.

We would also like to understand capabilities and high level costs to help us inform our approach.

Procedure

Special regime

Utilities

Contracting authority

LONDON NORTH EASTERN RAILWAY LIMITED

- Companies House: 04659712
- Public Procurement Organisation Number: PQZP-5496-ZTHY

West Offices

York

YO1 6GA

United Kingdom

Email: procurement@lner.co.uk

Region: UKE21 - York

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)