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Contract

Virtual Wards, Lewisham

NHS South East London Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-043179

Procurement identifier (OCID): ocids-h6vhtk-050899

Published 25 July 2025, 2:36pm

Section I: Contracting authority

I.1) Name and addresses

NHS South East London Integrated Care Board

160 Tooley Street

London

SE1 2TZ

Email

hub.queries@nhs.net

Country

United Kingdom

Region code

UKI44 - Lewisham and Southwark

NHS Organisation Data Service

QKK

Internet address(es)

Main address

<https://www.selondonics.org/icb/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Virtual Wards, Lewisham

Reference number

PRJ2153

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS South East London Integrated Care Board is looking for a virtual ward service across Lewisham. The service is divided into two lots:

Lot 1 NHS@Home Virtual Ward Service

Lot 2 NHS Virtual Plus Health Monitoring

The service will operate under an NHS Shorter-Form standard contract. This is an existing service.

The service will commence on 1st October 2025. The contract values for the lots are for the thirty months of the contract, without extensions.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,550,000

II.2) Description

II.2.1) Title

NHS@Home Virtual Ward

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

II.2.4) Description of the procurement

The requirement is for a Virtual Ward for Lewisham.

Core functions and components:

- Provide 'step-up' care, where a patient becomes acutely unwell and is offered the choice between being treated at home or in hospital. Patients are typically referred directly from their usual place of residence, General Practitioner, 111 and can be admitted from sources via the LGT Urgent Community Response single point of access (SPoA), same day emergency care (SDEC) or Emergency Department.
- Provide 'step-down' care, where a virtual ward can facilitate an earlier discharge or transfer from an inpatient ward, enabling individuals who are not medically optimised for discharge but stable and appropriate to continue to receive medical treatment, oversight, and diagnostics within their own environment.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

The contract can be extended for an additional year at the discretion of the contracting authority.

II.2) Description

II.2.1) Title

NHS Virtual Plus Health Monitoring

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

II.2.4) Description of the procurement

NHS Virtual Plus Health Monitoring will offer remote monitoring and clinician support for patients, with an initial focus on COPD and Asthma. Using digital tools, patients will track their vital signs, symptoms, and medication adherence. A multidisciplinary team will review the data, providing timely interventions when necessary.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

The contract can be extended for an additional year at the discretion of the contracting authority.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-017394](#)

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 July 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Lewisham and Greenwich NHS Trust

Lewisham High Street

London

SE13 6LH

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

NHS Organisation Data Service

RJ2

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,250,000

Section V. Award of contract

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 July 2025

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Doccla UK Ltd

184 Shepherds Bush Rd

London

W6 7NL

Country

United Kingdom

NUTS code

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Companies House

12206481

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,300,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023.

For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by midnight on 7th August 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representations should be sent to:

hub.psrrepresentation@nhs.net

Award Decision makers: Lewisham Senior Management Team on 22nd July and LLCP on 24th July 2025.

The value of the contract is over 2.5 years, and the option of a one year extension.

All Scored and Pass/Fail criteria are met.

No conflicts of interest declared.

VI.4) Procedures for review

VI.4.1) Review body

NHS South East London Integrated Care board

160 Tooley Street

London

SE1 2TZ

Email

hub.psrrepresentation@nhs.net

Country

United Kingdom