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Award

USW - Provision of Maintenance and Support for Quercus

University of South Wales

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-043111

Procurement identifier (OCID): ocds-h6vhtk-05659e ([view related notices](#))

Published 25 July 2025, 12:27pm

Scope

Reference

026

Description

The University of South Wales intends to award a contract directly for the provision of ongoing support, maintenance, and additional technical work related to the Quercus software system.

As the original developer and implementer of the Quercus system, which is currently in operational use, the supplier holds unique technical knowledge and detailed understanding of the software's architecture, configuration, and integration with internal systems. This knowledge is essential to the continued reliable operation, support, and enhancement of the system.

The intended contract includes additional works that form a natural extension of the original implementation and which cannot be carried out by another supplier without significant risk of disruption, inefficiency, or duplication of effort. Due to the technical complexity and system-specific knowledge required, no alternative supplier is known to be

capable of delivering these services to the required standard.

Contract 1. Award of the provision of maintenance and support for a student records and admissions system - Quercus

Supplier

- [Surecampus Ltd](#)

Contract value

- £186,125 excluding VAT
- £223,350 including VAT

Above the relevant threshold

Award decision date

25 July 2025

Standstill period

- End: 6 August 2025
- 8 working days

Earliest date the contract will be signed

8 August 2025

Contract dates (estimated)

- 11 August 2025 to 10 August 2026
- 1 year

Main procurement category

Services

CPV classifications

- 48190000 - Educational software package
- 72212190 - Educational software development services

Contract locations

- UKL15 - Central Valleys

Procedure

Procedure type

Direct award

Supplier

Surecampus Ltd

- Public Procurement Organisation Number: PWVJ-4777-XLMQ

Clonross

Drumree

A85 PX75

Ireland

Email: adrienne@surecampus.ie

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Award of the provision of maintenance and support for a student records and admissions system - Quercus

Contracting authority

University of South Wales

- Charity Commission (England and Wales): 1140312

University of South Wales,

Pontypridd

CF37 1DL

United Kingdom

Contact name: Gemma Selway

Email: gemma.selway@southwales.ac.uk

Region: UKL15 - Central Valleys

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Devolved regulations that apply: Wales