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Contract

PR-10305-Thrive Homes Cleaning and Grounds Maintenance Contracts

Thrive Homes

F03: Contract award notice

Notice identifier: 2025/S 000-043093

Procurement identifier (OCID): ocids-h6vhtk-048845

Published 25 July 2025, 11:59am

Section I: Contracting authority

I.1) Name and addresses

Thrive Homes

Westside, London Rd

Hemel Hempstead

HP3 9TD

Contact

Procurement

Email

procurement@efftee.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.thrivehomes.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PR-10305-Thrive Homes Cleaning and Grounds Maintenance Contracts

II.1.2) Main CPV code

- 71315000 - Building services

II.1.3) Type of contract

Services

II.1.4) Short description

The delivery of Cleaning and Grounds Maintenance Services to schemes and estates owned and managed by Thrive Homes. Lot 1 was Cleaning Services with estimated annual value of 400,000.00 GBP. Lot 2 was Grounds Maintenance Services with estimated annual value of 300,000.00 GBP.

Both contracts are subject to annual reviews by Thrive Homes, and are intended to run for a period of three years with the option for renewal for an extension of up to a further two years. The maximum duration of the contracts is therefore five years. The total contract value(s) within this notice are not guaranteed. The total contract value(s) is also subject to inflation.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,500,000

II.2) Description

II.2.1) Title

Cleaning Services

Lot No

1

II.2.2) Additional CPV code(s)

- 90911000 - Accommodation, building and window cleaning services
- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

Hertfordshire, Buckinghamshire, Bedfordshire and Oxfordshire

II.2.4) Description of the procurement

- Routine cleaning and window cleaning services to internal and external communal areas of schemes including schemes housing elderly customers, supported/sheltered housing and those in need of extra support.
- Reactive cleaning services to internal and external communal areas of schemes
- Other site-based tasks which may be carried out on a routine or reactive basis
- The removal of litter, fly tipping and bulk refuse.

II.2.5) Award criteria

Quality criterion - Name: Technical Questions / Weighting: 40

Quality criterion - Name: Interview / Weighting: 20

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Grounds Maintenance Services

Lot No

2

II.2.2) Additional CPV code(s)

- 77314000 - Grounds maintenance services
- 77340000 - Tree pruning and hedge trimming
- 77342000 - Hedge trimming

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

within and around Hertfordshire, Buckinghamshire, Bedfordshire and Oxfordshire

II.2.4) Description of the procurement

- Litter Collection, Sweeping and Clearance of Debris
- Grass Cutting and Maintenance
- Path maintenance – moss and leaf clearance
- Edging
- Grass Reseeding / Turfing
- Supply of Planting Material, mainly shrubs and roses
- Shrub Maintenance

- Rose Maintenance
- Hedge Maintenance
- Trees – the lifting of trees to facilitate ease of maintenance when undertaking horticultural operations and emergency works as defined within the specification, reactive tree works, removal of epicormic growth, tree surveys (contract commencement to determine tree maintenance requirements)
- Snow Clearing and Gritting
- Grounds maintenance tasks associated with the maintenance of children's play areas

Inspection, cleaning of landscape furniture including bench seats, litter bins and dog waste bins, notice boards and signs

II.2.5) Award criteria

Quality criterion - Name: Technical Questions / Weighting: 40

Quality criterion - Name: Interview / Weighting: 20

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-024763](#)

Section V. Award of contract

Lot No

1

Title

Cleaning Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 April 2025

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

New Green Services Ltd

The Weltech Business Centre, The Rideway

Welwyn Garden City

al72aa

Telephone

+44 1707871516

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,000,000

Section V. Award of contract

Lot No

2

Title

Grounds Maintenance Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 April 2025

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cleanscapes Limited

Coles Lane, Ockley

Dorking

RH5 5HW

Telephone

+44 1306711730

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,500,000

Section VI. Complementary information

VI.3) Additional information

(MT Ref:235130)

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

The Royal Courts of Justice, The Strand

London

W2 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of England and Wales

The Royal Courts of Justice, The Strand

London

W2 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom