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Contract

## Contract for AI Speech Analytics

London Borough of Barking and Dagenham Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042972

Procurement identifier (OCID): ocds-h6vhtk-0565ec

Published 24 July 2025, 6:07pm

## Scope

## Description

Contract for the provision of Voice Analytics software end user licence and management agreement

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## Contract 1. Contract for AI Speech Analytics

## Supplier

- Avoira Ltd

## **Contract value**

- £32,400 excluding VAT
- £38,880 including VAT

Below the relevant threshold

## **Date signed**

13 May 2025

## **Contract dates**

- 18 May 2025 to 17 May 2026
- 1 year

## **Main procurement category**

Goods

## **CPV classifications**

- 48921000 - Automation system

## **Contract locations**

- UKI52 - Barking & Dagenham and Havering
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## Procedure

### Procedure type

Below threshold - without competition

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## Supplier

### Avoira Ltd

- Companies House: 01763970

Pennine House, Salford Street

BURY

BL9 6YA

United Kingdom

Email: [info@avoira.com](mailto:info@avoira.com)

Region: UKD37 - Greater Manchester North East

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Contract for AI Speech Analytics

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## **Contracting authority**

### **London Borough of Barking and Dagenham Council**

- Public Procurement Organisation Number: PPYP-9821-RZGJ

1, Town Square

Barking, London

IG11 7LU

United Kingdom

Email: [procurementCDP@lbbd.gov.uk](mailto:procurementCDP@lbbd.gov.uk)

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government