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Contract

Contract for AI Speech Analytics

London Borough of Barking and Dagenham Council

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-042972
Procurement identifier (OCID): ocds-h6vhtk-0565ec
Published 24 July 2025, 6:07pm

Scope

Description

Contract for the provision of Voice Analytics software end user licence and management agreement

Contract 1. Contract for AI Speech Analytics

Supplier

- Avoira Ltd

Contract value

- £32,400 excluding VAT

- £38,880 including VAT

Below the relevant threshold

Date signed

13 May 2025

Contract dates

- 18 May 2025 to 17 May 2026

- 1 year

Main procurement category

Goods

CPV classifications

- 48921000 - Automation system

Contract locations

- UKI52 - Barking & Dagenham and Havering

Procedure

Procedure type

Below threshold - without competition

Supplier

Avoira Ltd

- Companies House: 01763970

Pennine House, Salford Street

BURY

BL9 6YA

United Kingdom

Email: info@avoira.com

Region: UKD37 - Greater Manchester North East

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Contract for AI Speech Analytics

Contracting authority

London Borough of Barking and Dagenham Council

- Public Procurement Organisation Number: PPYP-9821-RZGJ

1, Town Square

Barking, London

IG11 7LU

United Kingdom

Email: procurementCDP@lbbd.gov.uk

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government