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Tender

Agency Backup and Archive Solution

Medicines and Healthcare Products Regulatory Agency

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042971

Procurement identifier (OCID): ocds-h6vhtk-0565eb ([view related notices](#))

Published 24 July 2025, 6:00pm

Scope

Description

The Agency is looking for a partner who can provide a holistic strategy covering all the different types of data and applications in use across the MHRA. The Agency has data that must be highly available and easy to restore quickly, and data that is very unlikely to be needed regularly but must be retained as a historical record. Our partner and solution must be capable of handling both, and everything in between. For ease of management, the Agency would like a single pane of glass spanning all of the backup and archive arrangements. Those arrangements should be tailored to the data they support, so they can be cost effective and efficient for each scenario. MHRA is not looking for multiple solutions though, as there is a preference to consolidate technologies as far as possible. The highest scoring proposal will be one which is able to cover all data types with one or the fewest different solutions. The Agency also expects a hybrid solution that makes the most of the Cloud without a wholesale commitment to expensive storage that is environmentally unfriendly.

Total value (estimated)

- £250,000 excluding VAT

- £300,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 20 October 2025 to 20 October 2028
- Possible extension to 20 October 2030
- 5 years, 1 day

Description of possible extension:

Two annual options for the Agency to extend the Contract Term by twelve months. If both Options are exercised, this will mean an estimated Contract End Date of 20/10/2030.

Options

The right to additional purchases while the contract is valid.

Two annual options for the Agency to extend the Contract Term by twelve months. If both Options are exercised, this will mean an estimated Contract End Date of 20/10/2030.

Main procurement category

Services

CPV classifications

- 72910000 - Computer back-up services

Contract locations

- UK - United Kingdom
-

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

18 August 2025, 2:00pm

Tender submission deadline

14 September 2025, 2:00pm

Submission address and any special instructions

<https://atamis-1928.my.site.com/s/Welcome>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

3 October 2025

Award criteria

Name	Type	Weighting
Technical	Quality	70.00%
Price	Price	30.00%

Other information

Payment terms

As per Contract Terms.

Description of risks to contract performance

As per Contract Terms.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

[C353022 ITT Agency Backup and Archive.docx](#)

[C353022 Appendix J Pricing.xlsx](#)

[C353022 Appendix D Contract Draft.docx](#)

[C353022 PSQ.docx](#)

Contracting authority

Medicines and Healthcare Products Regulatory Agency

- Public Procurement Organisation Number: PJJJ-9824-VXPG

10 South Colonnade, Canary Wharf

London

E14 4PU

United Kingdom

Contact name: Jonathon Moloney

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Website:

<https://www.gov.uk/government/organisations/medicines-and-healthcare-products-regulatory-agency>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government