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Tender

Domestic Abuse Service for People Causing Harm across Hampshire, the Isle of Wight, Portsmouth, and Southampton

The Office of the Police and Crime Commissioner for Hampshire and the Isle of Wight

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042957

Procurement identifier (OCID): ocids-h6vhtk-050c7a ([view related notices](#))

Published 24 July 2025, 5:18pm

Scope

Reference

OPCC0010

Description

The Office of the Police and Crime Commissioner for Hampshire and the Isle of Wight is inviting organisations to tender for a new Domestic Abuse Service for People Causing Harm.

The Police and Crime Commissioner acknowledges that as a society we need to look beyond an individual's presenting behaviours and focus on what their needs are. In partnership with Hampshire County Council, Isle of Wight Council and Southampton City Council, the ambition is to create culturally sensitive and safe services that people trust and want to use. This new service will adopt an individualised, needs led approach to people causing harm in their intimate and non-intimate relationships. The service will work collaboratively with partner agencies and with people causing harm, supporting them to

make choices about the support they need and what intervention is right for them.

The ambition is to provide a suite of intervention and support options to meet multiple and diverse needs and reduce the risk of harm, in a multi-agency framework while ensuring enhanced safety for victim-survivors and their children. The range of options will be clearly and transparently explained to people causing harm, ensuring that people are given control and choice in the decision making process, to support them to develop a trusting relationship with the service.

The service will operate as a single point of contact and single point of entry for all referrals. This will include self-referrals as well as referrals from professionals to ensure simplicity, consistency and availability of opportunity.

The service will be available across the whole of Hampshire and Isle of Wight.

Minimum £550,000 per annum, maximum £650,000 per annum.

Total value (estimated)

- £3,250,000 excluding VAT
- £3,900,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

3 years initially with the potential to extend the contract for a period two years with the increments to be confirmed.

Options

The right to additional purchases while the contract is valid.

Core service priorities and deliverables

1. Pan-Hampshire Single Point of Contact

The Single Point of Contact will consolidate existing provision, ensure equal access, and improve efficiency. A central point of contact will manage all referrals, information, advice, and support.

2. Assessment of risk and need

The service will work with individuals across the spectrum of risk and need. The importance of a robust risk and need assessment is recognised, however, this should be dynamic and proportionate to the individual and their circumstances.

3. Early Engagement Pathway

The service will offer an evidence-based Early Engagement Pathway - a short, impactful intervention to raise awareness and understanding of Domestic Abuse. The Early Engagement Pathway will focus on helping people to understand the impact of harmful behaviours on victim-survivors (including children), identify triggers to their harmful behaviour, consider the legal implications, and develop coping strategies.

4. Time to Think Pilot

A one-off, voluntary session designed for individuals involved in Domestic Abuse incidents that have been resolved through an Out of Court Resolution (subject to Police approval processes). The session aims to raise awareness of harmful behaviours in relationships, explore their impact, and initiate motivation for change.

5. Behaviour Change Interventions

The provider will be expected to provide an evidence-based intervention that aligns with national standards and good practice with an additional pathway for young people (particularly fathers).

6. Domestic Abuse Navigators

Navigators will support individuals with multiple and intersecting needs, and those identified by the Police as part of risk management arrangements.

7. Integrated Victim Safety Support

Integrated victim safety support is a vital component of any service that works with people causing harm in their intimate and non-intimate relationships. This support is in addition to any existing services for victim-survivors of Domestic Abuse and is considered a non-negotiable element to the success of any intervention for people causing harm.

8. Confidence to have challenging conversations

The service will seek to build confidence amongst professionals across a range of organisations to have conversations with people causing harm in their intimate and non-intimate relationships. The service will also provide training and resources to help professionals engage in these conversations and understand and confidently utilise referral pathways.

On the 16th July 2025 the Home Office announced a £53 million investment to expand The Drive Project. This initiative forms part of the governments broader Plan for Change and pledge to tackle Domestic Abuse. The expansion will see up to 15 new areas launching by March 2026, with a full roll-out across England and Wales to follow. The announcement confirmed that The Drive Project will be delivered in partnership with Police and Crime Commissioners, however it is not yet clear what form this will take, the level of funding to be made available or if it will align with Hampshire and Isle of Wight Constabulary's existing approach to the risk management of people causing harm. The provider will need to be flexible and adaptable to support the Police and Crime Commissioner and The Drive Project partnership as more details emerge.

<https://www.gov.uk/government/news/landmark-package-to-pursue-domestic-abuse-perpetrators>

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services
- 85312500 - Rehabilitation services

Contract locations

- UKJ3 - Hampshire and Isle of Wight

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Tender submission deadline

3 September 2025, 5:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/hampshirepolice/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

6 October 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 July 2030

Award criteria

Name	Type	Weighting
Quality	Quality	100%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

The Office of the Police and Crime Commissioner for Hampshire and the Isle of Wight

- Public Procurement Organisation Number: PLXB-4443-CDBL

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United Kingdom

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Region: UKJ35 - South Hampshire

Organisation type: Public authority - sub-central government