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Award

## **Direct Award for Planned Maintenance of Proprietary Nurse Call Systems at Birmingham Heartlands Hospital**

University Hospitals Birmingham NHS Foundation Trust

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042951

Procurement identifier (OCID): ocids-h6vhtk-0565dc

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### **Scope**

### **Description**

This contract is for the maintenance and support of a proprietary nurse call system supplied by Static Systems Group (SSG). The system operates as a closed-loop solution, with all servicing, software updates, and component support exclusively available through the original manufacturer.

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### **Contract 1. Planned Maintenance of Proprietary Nurse Call Systems**

## **Suppliers**

Supplier not yet selected

## **Contract value**

- £169,970 excluding VAT
- £203,964 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

5 August 2025

## **Contract dates (estimated)**

- 6 August 2025 to 5 August 2030
- 5 years

## **Main procurement category**

Services

## **CPV classifications**

- 50324100 - System maintenance services
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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Direct award

### Direct award justification

Single supplier - technical reasons

This direct award is made under Schedule 5, Exception 5 of the Procurement Act 2023, on the grounds that only one supplier can deliver the required services for technical reasons, relating to the proprietary nature of the nurse call system.

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## Contracting authority

### University Hospitals Birmingham NHS Foundation Trust

- Public Procurement Organisation Number: PWVL-6877-BXXV

Mindelsohn Way

Birmingham

B15 2WB

United Kingdom

Email: [alan.hastings@uhb.nhs.uk](mailto:alan.hastings@uhb.nhs.uk)

Website: <https://www.uhb.nhs.uk/>

Region: UKG31 - Birmingham

Organisation type: Public authority - central government