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Award

IPTIS

Train Information Systems Ltd

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042917

Procurement identifier (OCID): ocds-h6vhtk-0565c2

Published 24 July 2025, 4:23pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Description

Extension of previously procured services

Contract 1

Supplier

- SilverRail

Contract value

- £6,240,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

5 August 2025

Contract dates (estimated)

- 5 August 2025 to 31 March 2027
- Possible extension to 31 March 2029
- 3 years, 7 months, 27 days

Description of possible extension:

Additional 2 years extension for Services in scope if required.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Minor changes in scope if required

CPV classifications

- 60200000 - Railway transport services

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

The IPTIS algorithm has been refined over many years to meet the specific requirements of RDG and SilverRail clients. Due to the complexity of features built around this system, replacing it would disrupt numerous interconnected National Rail services, including the nationalrail.co.uk website. Introducing a new journey planner engine would likely lead to system incompatibilities, which could degrade customer experience, cause outages, and harm RDG's reputation.

A wide network of over 100 downstream industry organisations-including TOCs and third-party retailers-depend on data feeds generated by IPTIS. Critical systems such as IDMS (Industry Data Management System), the Disruption API, and the Bulletins service all rely on IPTIS data to function effectively. Additionally, the NRE Contact Centre depends on a bespoke interface built on this platform to deliver accurate and timely information to customers.

The interdependencies between these systems are extensive and deeply embedded. Changing the core journey planning engine would trigger cascading technical and operational challenges, requiring significant reengineering of APIs, frontend platforms, and third-party systems. Furthermore, differences in data schemas and endpoints would necessitate broad changes across the ecosystem, some involving data structures originating from IDMS itself.

Given the critical role these services play in RDG's operations and their alignment with mandated directives and stakeholder expectations from the DfT, maintaining continuity and compatibility is essential.

Supplier

SilverRail

- Public Procurement Organisation Number: PWZJ-8174-DHQQ

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London

WC2E 7JS

United Kingdom

Email: tim.martin@silverrailtech.com

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Train Information Systems Ltd

- Companies House: 08176197

First Floor, North, 1 Puddle Dock,

London

EC4V 3DS

United Kingdom

Email: procurement@raildeliverygroup.co.uk

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government