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Contract

Provision of Telecare Services

Redcar and Cleveland Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-042856

Procurement identifier (OCID): ocids-h6vhtk-04e456

Published 24 July 2025, 3:23pm

Section I: Contracting authority

I.1) Name and addresses

Redcar and Cleveland Borough Council

Redcar and Cleveland House, Kirkleatham Street

Redcar

TS101RT

Contact

Debbie Seaman

Email

debbie.seaman@redcar-cleveland.gov.uk

Telephone

+44 1642774774

Country

United Kingdom

Region code

UKC12 - South Teesside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.redcar-cleveland.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Telecare Services

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Contact Award Notice for provision of a full Telecare Service to deliver all aspects of a Telecare installation, monitoring and response service. This will include purchase,

installation, monitoring and maintenance of telecare assistive technology equipment, management of an alarm response centre and a mobile response service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,320,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC12 - South Teesside

Main site or place of performance

Redcar and Cleveland Borough Council

II.2.4) Description of the procurement

Contact Award Notice for provision of a full Telecare Service to deliver all aspects of a Telecare installation, monitoring and response service. This will include purchase, installation, monitoring and maintenance of telecare assistive technology equipment, management of an alarm response centre and a mobile response service.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Price / Weighting: Pass/Fail

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-005964](#)

Section V. Award of contract

Title

Provision of Telecare Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 May 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medequip Assistive Technology Ltd

Unit 2, The Summit Centre, Skyport Drive

Harmondsworth

UB7 0LJ

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

Companies House

4198824

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,320,000

Section VI. Complementary information

VI.3) Additional information

Contract Award Notice for Provision of Telecare Services.

VI.4) Procedures for review

VI.4.1) Review body

Redcar and Cleveland Borough Council

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TS10 1RT

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