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Planning

SEL Southwark Wellbeing Hub - Market Engagement

NHS South East London Integrated Care Board

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042734

Procurement identifier (OCID): ocids-h6vhtk-05655e ([view related notices](#))

Published 24 July 2025, 12:41pm

Scope

Reference

PRJ4001

Description

Market Engagement for Southwark Wellbeing Hub - 1:1 Support Element

Introduction

Southwark Council and South East London Integrated Care Board (SEL ICB) are preparing to re-procure the Southwark Wellbeing Hub (SWBH) in early Autumn 2025. The SWBH is a community-based mental health service that currently provides information, advice, and signposting, alongside some group work, peer support, and 1:1 support.

As part of this re-procurement, we are seeking to further formalise and expand the 1:1 support offer within the Hub. This will shift the model from a primarily signposting service to one that delivers goal-oriented, personalised support for residents with low to moderate mental health needs, many of whom also experience challenges related to housing,

welfare benefits, and financial insecurity.

This Market Engagement Survey is focused specifically on the 1:1 support element of the future service. We are seeking input from providers to help us shape the service specification and ensure the model is costed appropriately, operationally viable, and responsive to local need.

Contract value:

- Estimated £630,000

Contract duration:

- TBC based upon outcome of the market engagement and local discussions.

Please note - all contract details stated in this notice are estimates and are subject to change at the sole discretion of the Contracting Authority. These details may be substantially different at the time the Invitation To Tender is issued.

Please complete the MS Forms Market Engagement Questionnaire by no later than 8th August 2025, 12:00 (noon) - <https://forms.office.com/e/cX8asdWUrb>

Total value (estimated)

- £630,000 excluding VAT
- £630,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 June 2026 to 31 May 2028
- 2 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI44 - Lewisham and Southwark

Engagement

Engagement deadline

1 June 2026

Engagement process description

This survey marks the first Market Engagement action taken in relation to this service.

The Contracting Authority reserves the right to carry out further Market Engagement events. Details of these events will be compliant and carried out in-line with Procurement Act 2023 requirements.

Procedure

Special regime

Light touch

Contracting authority

NHS South East London Integrated Care Board

- NHS Organisation Data Service: QKK
- Public Procurement Organisation Number: PCXT-8262-NYRV

160 Tooley Street

London

SE1 2TZ

United Kingdom

Email: hub.queries@nhs.net

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS LONDON COMMERCIAL HUB

Summary of their role in this procurement: Full procurement procedure run on behalf of NHS South East London ICB.

- Public Procurement Organisation Number: PBWD-3998-QHRQ

4th Floor - Unex Tower, 5 Station Street

London

E15 1DA

United Kingdom

Email: hub.queries@nhs.net

Region: UKI41 - Hackney and Newham

Contact organisation

Contact NHS LONDON COMMERCIAL HUB for any enquiries.