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Tender

Installation, Repairs and Maintenance of Door Entry Systems

Lancaster City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042718

Procurement identifier (OCID): ocds-h6vhtk-056558

Published 24 July 2025, 12:24pm

Scope

Reference

DN781604

Description

Lancaster City Council seeks a qualified contractor to deliver maintenance and responsive repairs for intercom systems across 129 communal blocks (853 flats). The contract includes six-monthly inspections, emergency call-out cover, real-time reporting, and coordination with residents. Responsibilities cover intercom fascia, door entry systems, fireman's switch testing, and spare parts management. Contractors must meet set response times, maintain certifications, and comply with all health and safety regulations. Quality assurance, inventory control, and data privacy compliance are essential. The ability to perform minor security and structural repairs to access points is desirable. Performance will be regularly monitored, and innovation is encouraged.

Total value (estimated)

- £80,000 excluding VAT
- £96,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2028
- 3 years

Description of possible extension:

optional 1 year extension

Main procurement category

Services

Additional procurement category

Goods

CPV classifications

- 32360000 - Intercom equipment
- 51112000 - Installation services of electricity distribution and control equipment

Submission

Deadline for requests to participate

21 August 2025, 12:00pm

Submission address and any special instructions

In order to provide unrestricted, full, direct and free of charge access to the tender documents the Authority is providing the documents in the opportunities area of the ProContract North eTendering portal at Welcome to ProContract <https://procontract.due-north.com/Home/About>

In order to view the documents and submit a response applicants must be registered as suppliers on ProContract. Applicants should then express an interest in the opportunity and download the word documents for completion and submission.

Tenders may be submitted electronically

Yes

Award criteria

Below Threshold Evaluation

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Lancaster City Council

- Public Procurement Organisation Number: PTQG-8236-WVNZ

Lancaster Town Hall

Lancaster

LA1 1PJ

United Kingdom

Contact name: Matthew O'Neill

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Region: UKD44 - Lancaster and Wyre

Organisation type: Public authority - sub-central government