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Planning

Event Logistics Management System for Policing Purposes

Greater Manchester Combined Authority

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Procurement identifier (OCID): ocds-h6vhtk-056545

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Scope

Reference

A1207

Description

Greater Manchester Police (GMP) is considering options for a future contract for delivery of an Event Logistics Management System for Policing Purposes. This includes the management of policing aspects for events such as football matches and other large sporting fixtures, concerts and music festivals, planned parades, political party conferences and visits by high profile dignitaries. The Force's existing system was developed in-house 20+ years ago, is hosted on Domino and is currently supported by a third party supplier. GMP holds the IPR for this system but is unable to upgrade it sufficiently to meet the demands of modern policing.

Any new system will enable the creation of an event, such as a football match or music concert, or allow the use of a template from a previous event. The system will then allow the scheduling of resources required for the event (such as the number of Police Officers)

and handle the requesting of logistics, such as catering and transport. Resource teams will be able to access the system to allocate or task officers to the event. Police Officers and logistics coordinators will be able to view the events to which they have been allocated and accept the task(s).

It may be possible for the existing system to be developed and upgraded to meet these requirements, although it currently runs on an out of date platform. It is also not currently capable of integrating with key systems, such as GMP's Duty Management System and Transport and Logistics System, doesn't support Single Sign-On and requires use of the legacy IE mode in modern browsers to work.

At this stage, GMP is open to either:

- Working with a software development company to upgrade and update the current system into a fit for purpose solution that can be maintained and/or improved over the life of a contract; or
- The selection of a supplier to implement and support an alternative event logistics system that meets the requirements of the Force.

GMP's current support contract expires in September 2027, therefore any replacement system will need to be implemented in time to meet this deadline.

In order to understand the options available to GMP, define the Force's requirements and identify the most appropriate procurement route for this product or service, GMP wishes to engage with existing suppliers who believe they can meet the above requirements.

Whilst the contracting Authority is the Greater Manchester Combined Authority, this contract will be procured and managed by the Greater Manchester Police.

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems
- 72200000 - Software programming and consultancy services

Contract locations

- UKD - North West (England)

Engagement

Engagement deadline

1 October 2025

Engagement process description

GMP would like to hear from companies who believe they can deliver a solution that meets the demands of modern policing for the foreseeable future, either through:

- An existing product that meets the requirements, or can be adapted to do so within the stated timeline; or
- Provision of the necessary technical and project expertise to adapt and develop the existing GMP system, to meet the requirements.

Expressions of interest must be made by contacting Ali Cordrey (GMP Procurement Manager) via email at procurement@gmp.police.uk. Clarifications may also be sought via

the same address. Please quote the reference 'A1207' on all correspondence.

A market engagement questionnaire will then be issued, which interested parties should complete and return, to the above email address, by 17:00 on Friday 29th August 2025.

Further information about the requirement is included in the market engagement questionnaire.

Please note that this is not a tender exercise, and formal bids are not being requested at this stage. To ensure transparency rules are adhered to, no correspondence should be entered into with any member of GMP staff about this requirement, other than as stated above.

Further engagement may take place following review of all questionnaire responses. This may include the use of direct engagement with interested parties or any other form of supplier engagement relevant to the contract and requirements.

Contracting authority

Greater Manchester Combined Authority

- Public Procurement Organisation Number: PXBN-3793-LCTQ

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Contact name: Ali Cordrey

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Organisation type: Public authority - sub-central government