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Award

ASC24089 Deprivation of Liberty Safeguards (DoLS) Out of County Cases

Worcestershire County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042550

Procurement identifier (OCID): ocids-h6vhtk-04f805 ([view related notices](#))

Published 23 July 2025, 8:23pm

Scope

Reference

ASC24089

Description

Worcestershire County Council (“the Council”) is looking to appoint a lead supplier to manage Deprivation of Liberty Safeguards (DoLS) out of county cases.

The Council anticipates that approximately 150 out of county DoLS cases from across England and Wales would have to be completed and submitted to the DoLS team per annum. The Council will send the cases to the Supplier as the referrals are received. It would be expected that the completed cases would be sent back to the Council as soon as they are completed. These should take approximately 1 week (7 days) to be returned to the Council and should not take more than 4 weeks (28 days) to be returned.

Contract 1. ASC24089 Deprivation of Liberty Safeguards (DoLS) Out of County Cases

Supplier

- [FLEX360 LTD](#)

Contract value

- £442,500 excluding VAT
- £531,000 including VAT

Below the relevant threshold

Award decision date

21 July 2025

Earliest date the contract will be signed

12 August 2025

Contract dates (estimated)

- 1 September 2025 to 1 September 2028
- Possible extension to 1 September 2030
- 5 years, 1 day

Description of possible extension:

Possibility to extend for a further two years: 2 x 12 months.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 85300000 - Social work and related services

Information about tenders

- 8 tenders received
- 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Supplier

FLEX360 LTD

- Public Procurement Organisation Number: PDYX-3961-PNJD

Stag House, 1st Floor South Suite, Old London Road

Hertford

SG13 7LA

United Kingdom

Email: sarah.pope@rt-group.co.uk

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. ASC24089 Deprivation of Liberty Safeguards (DoLS) Out of County Cases

Contracting authority

Worcestershire County Council

- Public Procurement Organisation Number: PRPQ-4584-WLPQ

County Hall, Spetchley Road

Worcester

WR5 2NP

United Kingdom

Contact name: Andreea Miron

Email: procurement@worcestershire.gov.uk

Website: <https://www.worcestershire.gov.uk>

Region: UKG12 - Worcestershire

Organisation type: Public authority - sub-central government