

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/042533-2025>

Planning

Business Systems Refresh Programme

Cartrefi Conwy Cyfyngedig

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042533

Procurement identifier (OCID): ocds-h6vhtk-0564f2 ([view related notices](#))

Published 23 July 2025, 5:27pm

Scope

Description

Cartrefi Conwy Cyfyngedig is preparing to undertake a significant Business Systems Refresh Programme to support our corporate transformation agenda. Fundamental to success is refreshing and modernising our core business systems, including the procurement, implementation and ongoing support of new solutions to support business capabilities in Housing Management; Property Services (Repairs, Assets and Compliance); and, Finance Ledger. The procurement will comprise an appropriate number of Lots.

We are inviting suppliers to participate in a pre-market engagement exercise, the purpose of which is to:

- Inform the market of our upcoming requirements
- Gauge supplier interest and capability
- Help shape our procurement strategy.

We encourage all interested suppliers with relevant experience and solutions to register their interest and participate in this early dialogue.

Total value (estimated)

- £2,500,000 excluding VAT
- £3,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2036
- Possible extension to 31 March 2041
- 15 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKL - Wales

Engagement

Engagement deadline

31 August 2025

Engagement process description

Each participant will be issued with a questionnaire prior to an individual 1to1 online Teams or Zoom meeting where the questionnaire response will be discussed and further information about the procurement and business objectives will be shared.

Session dates and further information will be issued as required.

The key outcomes of the PME will be shared with all participants apart from information that has been agreed as commercially sensitive or confidential.

This Notice does not constitute a call for competition and should not be assumed as creating a contract or agreement. Further, Cartrefi Conwy Cyfyngedig has no liability for any costs, however incurred, by those attending the PME sessions or involvement in the subsequent procurement process.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

15 September 2025

Contracting authority

Cartrefi Conwy Cyfyngedig

- Companies House: IP030457

Morfa Gele - North Wales Business Park Cae Eithin

Abergele

LL22 8LJ

United Kingdom

Contact name: Martin Joy

Telephone: 07768792754

Email: martin.joy@itica.com

Website: <https://cartreficonwy.org/>

Region: UKL13 - Conwy and Denbighshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Devolved regulations that apply: Wales