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Planning

## **Business Systems Refresh Programme**

Cartrefi Conwy Cyfyngedig

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042533

Procurement identifier (OCID): ocids-h6vhtk-0564f2 ([view related notices](#))

Published 23 July 2025, 5:27pm

### **Scope**

### **Description**

Cartrefi Conwy Cyfyngedig is preparing to undertake a significant Business Systems Refresh Programme to support our corporate transformation agenda. Fundamental to success is refreshing and modernising our core business systems, including the procurement, implementation and ongoing support of new solutions to support business capabilities in Housing Management; Property Services (Repairs, Assets and Compliance); and, Finance Ledger. The procurement will comprise an appropriate number of Lots.

We are inviting suppliers to participate in a pre-market engagement exercise, the purpose of which is to:

- Inform the market of our upcoming requirements
- Gauge supplier interest and capability
- Help shape our procurement strategy.

We encourage all interested suppliers with relevant experience and solutions to register their interest and participate in this early dialogue.

### **Total value (estimated)**

- £2,500,000 excluding VAT
- £3,000,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2036
- Possible extension to 31 March 2041
- 15 years

### **Main procurement category**

Goods

### **CPV classifications**

- 48000000 - Software package and information systems

### **Contract locations**

- UKL - Wales

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## **Engagement**

## **Engagement deadline**

31 August 2025

## **Engagement process description**

Each participant will be issued with a questionnaire prior to an individual 1to1 online Teams or Zoom meeting where the questionnaire response will be discussed and further information about the procurement and business objectives will be shared.

Session dates and further information will be issued as required.

The key outcomes of the PME will be shared with all participants apart from information that has been agreed as commercially sensitive or confidential.

This Notice does not constitute a call for competition and should not be assumed as creating a contract or agreement. Further, Cartrefi Conwy Cyfyngedig has no liability for any costs, however incurred, by those attending the PME sessions or involvement in the subsequent procurement process.

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Publication date of tender notice (estimated)**

15 September 2025

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## **Contracting authority**

### **Cartrefi Conwy Cyfyngedig**

- Companies House: IP030457

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Abergele

LL22 8LJ

United Kingdom

Contact name: Martin Joy

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Website: <https://cartreficonwy.org/>

Region: UKL13 - Conwy and Denbighshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Devolved regulations that apply: Wales