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Award

Risk Management App

London School of Hygiene & Tropical Medicine

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042483

Procurement identifier (OCID): ocds-h6vhtk-04f908 ([view related notices](#))

Published 23 July 2025, 4:00pm

Scope

Reference

LSHTM-2025-030

Description

The London School of Hygiene & Tropical Medicine (LSHTM) is renowned for its research, postgraduate studies, and continuing education in public and global health. We have approximately 1,000 staff members and student travellers who travel to locations all over the world each year. Health and Safety is fundamental to LSHTM, as they ensure the safety and well-being of our Staff and Students. Our Health and Safety team needs to easily determine which country or region our staff and students are in in the event of an emergency. As a result, we need a platform that aids in coordinating international and offsite travel, activities, and emergency responses. Since 2018, Safeture by Securewest has supplied our risk management app, which is instrumental in ensuring the safety and security of LSHTM employees during their travels. • The app sends real-time alerts about risks such as natural disasters, political unrest, and health advisories. • Helps staff stay informed and take necessary precautions to ensure safety. • Includes live SOS function and alerts, with direct contact with a 24-hour response centre. • Enables passive and live tracking of employees' locations and provides updates for a quick response during

emergencies. • Offers valuable information on local health risks, vaccination requirements, and safety tips. • Keeps travellers prepared and reduces health-related risks. • Facilitates seamless communication, ensuring critical information is promptly shared. • Assists in assessing risks before travel and aids in planning with contingency measures. • Enhances employees' travel experience by ensuring safety and peace of mind.

Contract 1. Risk Management App

Supplier

- [Castor Vali Ltd](#)

Contract value

- £65,000 excluding VAT
- £78,000 including VAT

Below the relevant threshold

Award decision date

25 June 2025

Earliest date the contract will be signed

24 July 2025

Contract dates (estimated)

- 1 October 2025 to 1 October 2028
- Possible extension to 1 October 2030
- 5 years, 1 day

Description of possible extension:

2 years

Main procurement category

Services

CPV classifications

- 72212000 - Programming services of application software

Contract locations

- UK - United Kingdom

Information about tenders

- 7 tenders received
- 7 tenders assessed in the final stage:
 - 7 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 6 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Below threshold - open competition

Special regime

Concession

Supplier

Castor Vali Ltd

- Public Procurement Organisation Number: PRBJ-8324-NLGX

Davidson House, Forbury Square

Reading

RG1 3EU

United Kingdom

Contact name: Sophia Zhang

Email: sophia.zhang@castorvali.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Risk Management App

Contracting authority

London School of Hygiene & Tropical Medicine

- Public Procurement Organisation Number: PHBN-2917-QXQQ

Keppel Street,

London

WC1E 7HT

United Kingdom

Contact name: Sian Goodchild

Email: sian.goodchild@lshtm.ac.uk

Website: <https://www.lshtm.ac.uk/>

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government

