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Contract

Tower Hamlets Rehabilitation and Crisis Service

NHS North East London Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-042420

Procurement identifier (OCID): ocids-h6vhtk-0564b0

Published 23 July 2025, 2:45pm

Section I: Contracting authority

I.1) Name and addresses

NHS North East London Integrated Care Board

4th Floor - Unex Tower, 5 Station Street

London

E151DA

Email

hub.queries@nhs.net

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

NHS Organisation Data Service

QMF

Internet address(es)

Main address

<https://northeastlondon.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tower Hamlets Rehabilitation and Crisis Service

Reference number

PRJ2193

II.1.2) Main CPV code

- 85312500 - Rehabilitation services

II.1.3) Type of contract

Services

II.1.4) Short description

The service being procured is a Rehabilitation and Crisis Support Service based in Tower Hamlets. It provides 24-hour support within an accommodation-based setting for individuals transitioning from inpatient mental health services to more independent living in the community. The aim is to support service users through recovery in a safe, structured environment, reducing the likelihood of readmission to hospital.

This service is clinically integrated, with onsite input from healthcare professionals to ensure a holistic, person-centred approach. Service users benefit from coordinated support that aligns with both social care and clinical recovery pathways.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,954,447

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

This service is to provide a Crisis and Rehabilitation Service to Tower Hamlets for a value of £3,954,447; the service will run to 31st March 2028, and with a two year extension (to 31st March 2030 will have a total additional value of £2,683,298. The current provider of the Service is meeting the contractual requirements to a satisfactory level and the intention is to award the providers the contract following PSR Direct Award C as there is no change to the contract terms.

Contract award is from 6th August 2025.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

The contract has the option of a two year extension to 31st March 2030.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by midnight on 5th August 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Look Ahead Care and Support Service

439 Caledonian Road

London

N7 9BG

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

NHS Organisation Data Service

A03P

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,954,447

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by midnight on 5th August 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.'

Written representations should be sent to hub.psrrepresentation@nhs.net

Award decision-makers: Procurement Group and Finance, Performance and Investment Committee.

There was no conflict of interest identified in the decision making process

VI.4) Procedures for review

VI.4.1) Review body

NHS North East London Integrated Care Board

4th Floor - Unex Tower, 5 Station Street

London

E15 1DA

Country

United Kingdom