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Tender

Physical Security Guarding, Reception & Associated Services

Transport for London

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042374

Procurement identifier (OCID): ocds-h6vhtk-05067f ([view related notices](#))

Published 23 July 2025, 1:46pm

Scope

Reference

WS2061678159

Description

Range of Security related activities across TfL including: security management and supervision; duty management service; static guarding and access control; reception; patrols - internal and external; mobile guarding; security control room operations;

life safety system monitoring and testing; CCTV download and export management; fire warden and fire system monitoring and testing; first Aid and defibrillator use; first response,

incident response and control; incident investigation and evidence gathering; building pass production and management;, including key management; courier processing, mail scanning

and loading bay management; parking management; helpdesk;

threat and vulnerability assessment; equipment and radios; I.D. pass production and management; enforcement of Transport for London Byelaws; lock/unlock services; temporary provision of security related equipment (CCTV towers, barriers etc); and

ad-hoc security services.

(Value in notice is the estimate over a max of 7 years)

The scope will cover multiple business units including London Underground, London Overground, TfL, Head Offices, London Transport Museum, River Piers, Taxi Private Hire and Victoria Coach Station.

Total value (estimated)

- £222,900,000 excluding VAT
- £267,480,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 26 July 2026 to 25 July 2031
- Possible extension to 25 July 2033
- 7 years

Description of possible extension:

The terms and conditions will fully detail the extension provisions. The proposed contract will be for an initial period of 5 years with an option to extend for up to a maximum of 2 years.

Options

The right to additional purchases while the contract is valid.

The contract shall include the ability for TfL to procure additional services to address - for example - new requirements, special events.

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKI - London

Participation

Legal and financial capacity conditions of participation

Please refer to the PSQ for details of the conditions of participation (where applicable).

Technical ability conditions of participation

Please refer to the PSQ for details of the conditions of participation (where applicable).

Submission

Submission type

Requests to participate

Deadline for requests to participate

1 September 2025, 12:00pm

Submission address and any special instructions

Interested parties must first register on Transport for London's SAP Ariba system using the

link below:

<https://s1-eu.ariba.com/Sourcing/Main/ad/selfRegistration?realm=TfL>

Following registration, to express an interest for this tender, interested parties must then request access to this specific procurement event by directly contacting the owner of the Notice via Email (smbonefm@tfl.gov.uk).

Direct access to this tender will not automatically be provided on registration.

Upon completion of registration and confirmation that the bidder has been invited to the Sourcing Event in Ariba, the interested bidder will have unrestricted and full access to the procurement documents, free of charge through their dashboard when they login to Ariba at:

<https://service.ariba.com/Supplier.aw>

Economic operators need to complete and submit a response to the relevant procurement documents by the deadline date set out in these documents.

To register or to check if you are already registered log on to:

<https://service.ariba.com/Supplier.aw>

Interested bidders must read the instructions carefully before proceeding with registration and are advised to satisfy themselves that they understand all the requirements of this contract and the procurement exercise before submitting their response. For help on uploading your responses, please refer to:

https://support.ariba.com/Adapt/Ariba_Network_Supplier_Training.

If the problem persists, please contact:

Ariba_Supplier_Enablement@tfl.gov.uk

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Suppliers to be invited to tender

Maximum 5 suppliers

Selection criteria:

The top 5 scoring suppliers - who have not failed any of the qualifying requirements - shall be invited to the tender stage

Award decision date (estimated)

15 March 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 July 2030

Award criteria

Name	Description	Type
Technical	Technical capability and solution	Quality
Commercial	Pricing over the term of the contract including any mobilisation costs and rates for additional services	Price
Health Safety Quality Environment	Assessment of meeting Health Safety Quality and Environment requirements	Quality
Responsible Procurement (RP)	Assessment of solution covering themes such as modern slavery, equality and diversity and SLNT	Quality
Legal compliance	Compliance to terms and conditions of contract and appropriate declarations submitted. This will be scored Discretionary Pass/Fail criteria and will not be allocated a percentage weighting.	Quality

Weighting description

Exact weightings are subject to amendment and shall be made available at the ITT stage. Technical and Commercial, however, are to be the two largest criteria by percentage value.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

Interested suppliers are required to register on TfL's tendering portal and complete a Procurement Specific Questionnaire (PSQ). TfL shall evaluate all responses and select no more than 5 suppliers to the Invitation to Tender stage (ITT).

The tender process may include more than 1 stage - including negotiation.

Full details of the evaluation process will be detailed in the ITT .

Documents

Associated tender documents

<https://s1-eu.riba.com/Sourcing/Main/aw?awh=r&awssk=9fOyzhvRMDTRECvg&realm=TfL>

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://s1-eu.riba.com/Sourcing/Main/ad/selfRegistration?realm=TfL>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://s1-eu.riba.com/Sourcing/Main/ad/selfRegistration?realm=TfL>

Tenders or requests to participate must be submitted to the above-mentioned address

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: SMBOneFM@tfl.gov.uk

Website: <https://tfl.gov.uk>

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government