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Award

Healthwatch Norfolk

Norfolk County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042361

Procurement identifier (OCID): ocds-h6vhtk-054dc3 ([view related notices](#))

Published 23 July 2025, 1:17pm

Scope

Reference

NCCT43080

Description

Healthwatch Norfolk will serve as the independent consumer champion for health, social care, and wellbeing in Norfolk. It will represent the diverse communities receiving health and social care across the county, providing intelligence and evidence from people's views and experiences to influence service development & improvement.

Contract 1. Healthwatch Norfolk

Supplier

- HEALTHWATCH NORFOLK

Contract value

- £2,220,000 including VAT

Above the relevant threshold

Award decision date

22 July 2025

Date assessment summaries were sent to tenderers

22 July 2025

Standstill period

- End: 1 August 2025
- 8 working days

Earliest date the contract will be signed

4 August 2025

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2031
- 6 years

Description of possible extension:

The contract term offered will be an initial 24 month period, to run from 1st October 2025, with the option of extending, totalling to no more than 48 months.

Main procurement category

Services

CPV classifications

- 85323000 - Community health services

Contract locations

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

Information about tenders

- 1 tender received
- 1 tender assessed in the final stage:

- 1 submitted by small and medium-sized enterprises (SME)
- 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

HEALTHWATCH NORFOLK

- Companies House: 08366440
- Public Procurement Organisation Number: PQYP-4165-CXNR

Suite 6 The Old Dairy Elm Farm

Wymondham

NR18 0SW

United Kingdom

Email: enquiries@healthwatchnorfolk.co.uk

Website: <https://healthwatchnorfolk.co.uk/>

Region: UKH17 - Breckland and South Norfolk

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Healthwatch Norfolk

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government

