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Contract

Smart Metering Services - Lead Entity

Wessex Water Services Ltd

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-042341

Procurement identifier (OCID): ocds-h6vhtk-02874c

Published 23 July 2025, 12:39pm

Section I: Contracting entity

I.1) Name and addresses

Wessex Water Services Ltd

Claverton Down Road

Bath

BA2 7WW

Email

eprocurement@ytlgroup.co.uk

Country

United Kingdom

Region code

UKK - South West (England)

National registration number

02366648

Internet address(es)

Main address

www.wessexwater.co.uk

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Smart Metering Services - Lead Entity

Reference number

SM001-2024

II.1.2) Main CPV code

- 38421100 - Water meters

II.1.3) Type of contract

Supplies

II.1.4) Short description

Provision of Smart Meters, associated accessories and network services to support our demand reduction strategy and OFWAT PCD commitments.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 32260000 - Data-transmission equipment
- 38424000 - Measuring and control equipment
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Wessex Water forecast a supply demand balance deficit from 2035 due to proposed abstraction licence reductions. This deficit coupled with challenging regulatory targets on demand and leakage reduction provide clear drivers for investment and innovation in our demand reduction strategy. Demand reduction is integral to achieving three of our strategic outcomes; safe and reliable water, sustainable abstraction, and net zero carbon.

Our preferred demand reduction strategy comprises three key areas: smart metering, customer engagement & water efficiency, and leakage reduction. Smart metering is at the heart of our strategy and the key to unlocking a step change in outcomes in the other two areas. We believe an ambitious smart metering programme is the innovation required to deliver targets and reduce requirements for future supply side schemes.

Our preferred plan includes the rollout of advanced metering infrastructure (AMI) smart meters to 40% of properties in our region (including non-households) by 2030 and 95% by 2035 which will provide detailed usage data allowing us to better target both leakage reduction and customer engagement efforts.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-000005](#)

Section V. Award of contract

Contract No

SM001-2024

Title

Smart Metering Services - Lead Entity

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 July 2025

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Wessex Water Services Ltd

Claverton Down Road

BATH

BA2 7WW

Email

eprocurement@ytlgroup.co.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Wessex Water Services Limited commenced standstill period at the point information on the award was communicated to tenderers. The notification provided full information on the award decision. The standstill period of a minimum of 10 calendar days, provided time for unsuccessful tenderers to challenge the decision before the contract was entered into.

The Utilities Regulations 2016 (SI 2016 No 274) provides for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England) within 30 days of knowledge or constructive knowledge of a breach.