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Tender

SSRO IT Managed Service (ITMS) and DefCARS contract

The Single Source Regulations Office

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042324

Procurement identifier (OCID): ocds-h6vhtk-0561e5

Published 23 July 2025, 12:05pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Please note that the following changes have been made to this contract notice: The end date of this contract has been changed - The initial contract period is -contract start date: 12/01/2026 contract end date 11/01/2029. There is also to extend this contract by two further periods of 12 months. This would bring the the final end date to: 11/01/2031 should the SSRO choose to exercise the options to extend. The evaluation criteria was keyed in correctly, however it is showing differently in the published notice. To confirm the evaluation criteria is: Criterion 1 - Quality 70%, Criterion 2 - Price 30%. I can confirm that the organisation type is not MINISTRY as the notice states, it is NDPB - None Departmental Public Body.

Scope

Reference

SSRO -C-134

Description

This Invitation to Tender (ITT) is issued by the Single Source Regulations Office (SSRO). The SSRO is conducting this procurement exercise to appoint a suitably qualified and experienced supplier to be its Delivery Partner to provide its IT Managed Services (ITMS), and its Defence Contract Analysis and Reporting System (DefCARS) support and potentially future development of DefCARS.

ITMS

The SSRO's ITMS is cloud based and uses the Microsoft stack. Third parties are used for management, support, and development of the IT environment. The SSRO technology and systems estate includes the SSRO Microsoft environment which is based in UK data centres. Connectivity within our office is via Wi-Fi only, provided by the Government Property Agency through the GovWifi service. The GPA also provide a network printing service, GovPrint, connecting to a Xerox printer over GovWifi.

DefCARS

The SSRO has a contract for the provision of its DefCARS, which is a secure, online system for the capture, storage and analysis of all electronic data reported by defence contractors under the Defence Reform Act 2014. DefCARS is accessed by industry, the MOD and the SSRO.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=967881259>

Total value (estimated)

- £5,166,666 excluding VAT

- £6,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 12 January 2026 to 11 January 2029
- Possible extension to 11 January 2031
- 5 years

Description of possible extension:

This contract can be extended for two further periods of 12 months

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKI - London

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Tender submission deadline

29 August 2025, 5:00pm

Submission address and any special instructions

<https://delta-esourcing.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

3 November 2025

Award criteria

Name	Description	Type	Weighting
Criterion 1	Quality	Quality	70%
Criterion 2	Price	Price	30%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

The Single Source Regulations Office

- Public Procurement Organisation Number: PCCY-1866-NYYZ

100 Parliament Street

UK-London

SW1A 2BQ

United Kingdom

Email: procurement@ssro.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government