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Tender

Provision of Upholstery Services Framework

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042289

Procurement identifier (OCID): ocds-h6vhtk-04eee9 ([view related notices](#))

Published 23 July 2025, 10:58am

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Scope

Reference

F/100/UP/25/JH

Description

The objective of this framework is to provide Public Sector Organisations with a comprehensive range of upholstery services to contribute to a more circular economy, aligning with broader environmental goals while promoting cost-effective and resource efficient practices.

Upholstery services covered by this framework agreement will include, but are not limited to:

- Initial inspection
- Consultation with client

- Material options
- Colour and design choices
- Disassembly
- Evaluation of the frame
- Padding replacement
- Repairs to frame or springs
- Cutting and sewing
- Attachment of new fabric
- Finishing touches
- Reassembly
- Final inspection
- Testing
- Guidance on maintenance
- Cleaning
- Warranty or aftercare services

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £5,000,000 excluding VAT
- £6,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2033
- 8 years

Description of possible extension:

This is Framework 1 of an Open Framework.

The Term of the Open Framework shall be 8 years from the Commencement Date. It is intended that the Open Framework will be reopened every 24 months as the Framework Host deems necessary. At these points, incumbent framework suppliers will have the opportunity to revise their Tender, or they may leave their offer as per their last framework tender submission.

The term of Framework 1 shall be 24 months from the commencement date.

Main procurement category

Services

CPV classifications

- 50850000 - Repair and maintenance services of furniture

Contract locations

- UK - United Kingdom

Framework

Open framework scheme end date (estimated)

30 September 2033

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

1%

Further information about fees

Gain Share Fee - this will be 1.5% of the turnover of each Call-off Contract awarded under the Framework Agreement. The Gain Share Fee will be paid by the Supplier to the Framework Host for the duration of each Call-off Contract. Call-off Contracts may exceed the Framework Agreement expiry date and in such cases the Gain Share Fees will continue to be paid until the Call-off Contract Expiry date

Framework operation description

Call off contracts may be awarded with or without further competition.

A detailed explanation of the call off award process and evaluation criteria to be used as part of this process is available in Schedule 7 of Document 4 of the ITT Pack.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

To provide bidders with information on potential users of the Framework, a list of eligible users is provided within the ITT pack.

Participation

Legal and financial capacity conditions of participation

The conditions of participation relating to the legal and financial capacity are set out in the ITT Pack, in the procurement specific questionnaire (Questionnaire 1). The conditions of participation will be assessed in accordance with the assessment methodologies detailed in the procurement specific questionnaire (Questionnaire 1 of the ITT Pack and the Instructions and Guidance to Tenderers (Document 1 of the ITT Pack).

Technical ability conditions of participation

The conditions of participation relating to the technical capability are set out in the ITT Pack, in the procurement specific questionnaire (Questionnaire 1). The conditions of participation will be assessed in accordance with the assessment methodologies detailed in the procurement specific questionnaire (Questionnaire 1 of the ITT Pack and the Instructions and Guidance to Tenderers (Document 1 of the ITT Pack).

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

20 August 2025, 5:00pm

Tender submission deadline

27 August 2025, 2:00pm

Submission address and any special instructions

Offers must be written in English and submitted via the Framework Host's e-sourcing portal at <https://healthfamily.force.com/s/Welcome>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 October 2025

Recurring procurement

Publication date of next tender notice (estimated): 30 June 2027

Award criteria

Name	Type	Weighting
Technical Criteria	Quality	80%
Social Value Declaration	Quality	10%
Commercial Criteria	Price	10%

Other information**Applicable trade agreements**

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

- NHS Organisation Data Service: RJR
- Public Procurement Organisation Number: PGCG-2135-TXWL

Liverpool Road

Chester

CH2 1UL

United Kingdom

Email: info@coch-cps.co.uk

Region: UKD63 - Cheshire West and Chester

Organisation type: Public authority - central government