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Contract

Managed Service of FBIS External User Authentication (EUA)

Home Office

F20: Modification notice

Notice identifier: 2025/S 000-042280

Procurement identifier (OCID): ocds-h6vhtk-05646b

Published 23 July 2025, 10:48am

Section I: Contracting authority/entity

I.1) Name and addresses

Home Office

2 Marsham Street

London

Email

FBISCommercial@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/home-office>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed Service of FBIS External User Authentication (EUA)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

Call off Contract using the Crown Commercial Services, Technology Services 3 agreement RM6100 for a Managed Service for External User Authentication

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

End date

31 August 2026

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

Project_5639

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

1 September 2023

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Deloitte LLP

1 New Street Square

London

EC4A 3HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £4,967,750

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

Call off Contract using the Crown Commercial Services, Technology Services 3 agreement RM6100 for a Managed Service for External User Authentication

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

End date

31 August 2026

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£4,967,750

VII.1.7) Name and address of the contractor/concessionaire

Deloitte LLP

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The modification is required to support business transformation demand which includes the rollout of additional asylum authentication tools for customers, caseworkers and immigration advisers, as well as further eVisa capabilities ahead of vignette decommissioning, this includes account recovery capabilities and critical stabilisation work to reduce live service issues.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Without this modification, it would significantly impact key dependent deliveries, causing delays and disruptions to critical project timelines.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £4,967,750

Total contract value after the modifications

Value excluding VAT: £7,451,625