

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/042251-2025>

Planning

Therapeutic support for survivors of sexual abuse or violence

NHS Norfolk and Waveney Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-042251

Procurement identifier (OCID): ocds-h6vhtk-05645e

Published 23 July 2025, 10:02am

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

8th Floor, County Hall, Martineau Lane

Norwich

NR1 2DH

Email

david.bailey1@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Therapeutic support for survivors of sexual abuse or violence

Reference number

NW202597

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Integrated Care Board NHS Norfolk and Waveney Integrated Care Board is inviting suitably qualified and experienced providers to engage and provide feedback on the draft specification in relation to the provision of Therapeutic support for survivors of sexual abuse or violence.

The aim of the service is to provide tailored and evidence-based specialist therapeutic support and treatment to survivors of sexual abuse and violence in Norfolk and Waveney.

2.2. Service Objectives

- a) Provide specialist support to people whose needs are too complex for NHS Talking Therapies, but not severe enough for secondary care.
- b) Work collaboratively with services providing a 'no wrong door' approach, facilitating access to most appropriate support and reduce repeated retelling of story.
- c) Provide support in a timely manner without lengthy delays.
- d) Address stigma around sexual trauma by providing a safe, non-judgmental environment where survivors feel comfortable seeking help.
- e) Promote prevention and awareness of sexual violence and abuse and empower people to navigate issues like consent and healthy relationships, minimising harm and building a safer future.
- f) Actively engage/ outreach to under-served groups and those residing in rural areas.
- g) Address inequalities by adapting services for marginalised groups including individuals with learning disabilities, neurodiverse conditions, LGBTQ+ identities, and those with dual diagnoses, ensuring equitable access to care.
- h) Support individuals to engage with drug and alcohol dependency programmes by addressing underlying trauma.
- i) Demonstrate impact of support by utilising nationally recommended paired patient reported outcome measures – these should be used to facilitate discussion with individuals to inform person-centred care planning (see 3.12).
- j) Work with system partners to ensure the biopsychosocial needs of the service user are identified and supported.
- k) Provide safety planning for individuals and ensure all staff members are trained in suicide prevention and awareness.
- l) Provide support to families/carers of the survivor.

The deadline for Soft Market Testing responses is by 17:00 hours on Monday 4th August 2025.

Please note that NHS Norfolk and Waveney ICB may hold a separate market

engagement event following the review of completed market engagement questionnaires.

It is anticipated that any contract awarded following a competitive procurement would be for a period of 3 years plus an optional 2 year extension with an annual value of circa £250,000

II.1.5) Estimated total value

Value excluding VAT: £1,250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

NHS Norfolk and Waveney Integrated Care Board NHS Norfolk and Waveney Integrated Care Board is inviting suitably qualified and experienced providers to engage and provide feedback on the draft specification in relation to the provision of Therapeutic support for survivors of sexual abuse or violence.

The aim of the service is to provide tailored and evidence-based specialist therapeutic support and treatment to survivors of sexual abuse and violence in Norfolk and Waveney.

Please note this is a market testing exercise and does not commit the ICBs to carry out any further procurement process. Current services will remain in place during this period in line with existing contracts and service level agreement. Any future opportunity will be advertised in accordance with the regulations.

The Contracting Authority will be using an eTendering system for this market testing exercise. Further information and the expression of interest documentation can be found via the 'Live Opportunities' list on the e-procurement system at the following link: <https://health-family-contract-search.secure.force.com/?searchtype=Projects>. You

can search for the opportunity by entering the following contract ref C376963

The Commissioners are keen to receive feedback on the draft service specification and procurement approach including the potential to award one or more lots.

The aim of this Expression of Interest is to;

1. provide the market with visibility of the proposed opportunity;
2. support the ICB decision making to inform the future commissioning of services (as applicable);
3. to help define the future service approach, model and timelines;
4. to gauge the level of interest from the market of capable providers with capacity across the region to deliver the services noted above.

A further advertisement will be issued at the appropriate time. You will not be disadvantaged in any subsequent process if you choose not to respond to this market testing process, but the Commissioner wishes to understand your views. The deadline for Soft Market Testing responses is by 17:00 hours on Monday 4th August 2025.

Please note this is a market testing exercise and does not commit the ICB to carry out any further procurement process. Current services will remain in place during this period in line with existing contracts and service level agreements. Any future opportunity will be carried out in accordance with the ICB's procurement obligations under the Provider Selection Regime.

II.2.14) Additional information

The Contracting Authority will be using an eTendering system for this market testing exercise. Further information and the expression of interest documentation can be found via the 'Live Opportunities' list on the e-procurement system at the following link: <https://health-family-contract-search.secure.force.com/?searchtype=Projects>. You can search for the opportunity by entering the following contract ref C376963

II.3) Estimated date of publication of contract notice

1 September 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

The Contracting Authority will be using an eTendering system for this market testing exercise. Further information and the expression of interest documentation can be found via the 'Live Opportunities' list on the e-procurement system at the following link: <https://health-family-contract-search.secure.force.com/?searchtype=Projects>. You can search for the opportunity by entering the following contract ref C376963