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Tender

School and Passenger Travel Transport Management Systems

Gateshead Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042133

Procurement identifier (OCID): ocds-h6vhtk-056414 ([view related notices](#))

Published 22 July 2025, 4:05pm

Scope

Description

Gateshead Council (the Council) is seeking to procure an "out-of-the-box" passenger transport management system that is ready for immediate implementation upon contract award. This system will support the efficient delivery and contract management of home-to-school and social care transport services for residents across the borough.

The system must be capable of managing the current operational scope, along with future increases:

- Number of passengers: 774 passengers
- Number of contracted drivers/chaperones: 350
- Number of destinations: 257

The Council requires a solution that is user-friendly, scalable, and capable of integrating with existing systems where necessary. The system should support route planning, real-time tracking, compliance monitoring, and reporting functionalities.

Total value (estimated)

- £320,000 excluding VAT
- £384,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 10 October 2025 to 9 October 2029
- Possible extension to 9 October 2033
- 8 years

Description of possible extension:

If the provided contract is running well and is providing all required functionality the Tender includes the provision for 2 x 24months extensions.

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKC2 - Northumberland and Tyne and Wear

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
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Submission

Tender submission deadline

26 August 2025, 11:59pm

Submission address and any special instructions

<https://www.open-uk.org/opportunities>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 September 2025

Award criteria

Name	Type	Weighting
Quality and Demonstration	Quality	60%
Price	Price	30%
Social Value	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Market engagement was carried out under PCR15

Documents

Associated tender documents

<https://www.open-uk.org/opportunities>

Contracting authority

Gateshead Borough Council

- Public Procurement Organisation Number: PPGY-1151-NJQN

Civic Centre, Regent Terrace

Gateshead

NE8 1HH

United Kingdom

Email: procurement@gateshead.gov.uk

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government