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Tender

London Red Route Enforcement Services

Transport for London

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042121

Procurement identifier (OCID): ocds-h6vhtk-04e972 ([view related notices](#))

Published 22 July 2025, 3:57pm

Scope

Reference

TfL_scp_002539

Description

This Tender Notice is issued in accordance with the Procurement Act 2023 to formally commence the procurement process for the provision of on-street parking and loading enforcement services on the Transport for London Road Network (TLRN).

Parking and loading enforcement is required on the TLRN to reduce congestion, improve bus reliability, and improve the safety of the network.

Procurement Objective

TfL seeks to secure a partner who can:

- Deploy, manage and supervise on street officers to priority locations and network "hot spots" to deter and address non-compliance with road traffic and parking regulations and associated legislation;

- Undertake on-street civil traffic enforcement in accordance with TfL standards and relevant legislation, including the issue of Penalty Charge Notices (PCNs);
- Engage constructively with motorists, businesses and the public to promote compliance and support road safety goals;
- Identify and report defects in signs, lines and other traffic management infrastructure on the TLRN;
- Provide and maintain, from contract commencement ("day one"), the full technology stack required for enforcement - including a Parking Enforcement Application (PE App), back-office systems and handheld devices - integrated with TfL's systems via open APIs;
- Contribute to TfL's statutory traffic management duty and the aims of the Mayor's Transport Strategy by reducing congestion, improving bus reliability and enhancing network safety.

2. Scope

S1 On street patrols & civil traffic enforcement: Coverage across the entire TLRN at times and frequencies directed by TfL, issuance of PCNs in line with legislative and TfL policy requirements.

S2 Fault reporting: Real time logging of any missing, damaged or illegible red route road markings, signs or posts into TfL's asset management portal.

S3 Enforcement technology: Supplier hosted enforcement application certified to UK G Cloud cyber security baseline, plus ruggedised handhelds with live data connectivity and ANPR/photo capture.

S4 Data & performance reporting: Annual, periodic, weekly and daily reporting packs, daily data exports, and dashboards.

3. The Seven Key Commercial Principles for the procurement will be:

- Cost Certainty and Affordability
- Fair Risk Allocation
- No incentivisation of PCNs
- Performance-driven Delivery
- Innovation and Smarter Deployment

- Ethical and Inclusive Delivery
- Scalability and Flexibility

4. Purpose of this Notice

This Tender Notice is issued in accordance with the Procurement Act 2023 to formally commence the procurement process for the provision of on-street parking and loading enforcement services on the Transport for London Road Network (TLRN).

Specifically, the purpose of this Notice is to:

- Initiate the selection process under the Act by inviting suppliers to respond directly to this Notice through TfL's eTendering platform (SAP Ariba);
- Provide sufficient advance detail of the scope, requirements and commercial framework to allow suppliers to determine their suitability and readiness to participate;
- Release the Preliminary Selection Questionnaire (PSQ) to interested suppliers upon their response in TfL's Ariba portal (see details of how in this Notice), which will be used to assess technical and professional ability, capacity and compliance in line with the Act;
- Enable TfL to pre-select suppliers from PSQ responses, who will then be invited to submit tenders under the competitive procedure.

This Notice is issued to meet TfL's duties of transparency and equal treatment under the Procurement Act 2023 and to ensure all potential suppliers have an equal opportunity to engage with the procurement.

Total value (estimated)

- £71,000,000 excluding VAT
- £85,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 6 February 2026 to 30 April 2031
- Possible extension to 30 April 2036
- 10 years, 2 months, 23 days

Description of possible extension:

TfL is conducting a competitive tender for this Contract for a duration of five (5) years from the Service Commencement Date with the option, at the Authority's Sole Discretion, to extend for further periods up to a maximum of five (5) years.

Options

The right to additional purchases while the contract is valid.

Yes, including but not limited to:

Scope:

- 1) TfL has a contract with another contractor for the provision of the Digital Traffic Enforcement System (DTES) which identifies duplicate PCNs, and which is due to expire during the Term. It is possible that the Authority may substitute a new solution for DTES during the Term, resulting in a need for you to re-design and smoothly implement your existing interface between your parking enforcement application and this DTES replacement;
- 2) Integrate your PE App with TfL's Asset Management System (currently Maximo) in accordance with the specified requirements;
- 3) Re-enable and be responsible for securing receipt of either a daily batch file update or an API from TfL's Enforcement Zone Mapping System (currently METROS), which shall send a Daily Enforceability Status File or data to the Supplier's PE App;
- 4) Vehicle Removal Services. An on-call response requirement for the physical removal of vehicles from the London red route;
- 5) Time: Extension for up to 5 years from Service Commencement Date; and
- 6) Volume: The Authority reserves the right to adjust the minimum or preferred number of

Deployed Hours and thresholds with no changes to the Charges.

Main procurement category

Services

CPV classifications

- 98351110 - Parking enforcement services

Contract locations

- UKI - London

Submission

Enquiry deadline

4 August 2025, 12:00pm

Submission type

Requests to participate

Deadline for requests to participate

18 August 2025, 12:00pm

Submission address and any special instructions

To be able to participate in the tender, ALL suppliers must be registered on TfL's SAP Ariba system.

To express an interest for this contract, interested bidders must BOTH confirm by email to RedRouteEnforcement@tfl.gov.uk to express their interest in the opportunity AND complete Ariba registration, if required. Upon completion of registration and confirmation that the bidder has been invited to the Sourcing Event in Ariba, the interested bidder will have unrestricted and full access to the procurement documents, free of charge through their dashboard when they login to Ariba at <https://service.ariba.com/Supplier.aw>. Any additional information can be obtained from the above mentioned email address. Economic operators need to complete and submit a response to the relevant procurement documents by the deadline date set out in these documents.

To register or to check if you are already registered in Ariba log on to <https://service.ariba.com/Supplier.aw>. Interested participants must read the instructions carefully before proceeding with registration and are advised to satisfy themselves that they understand all the requirements of this opportunity and the procurement exercise before submitting their response. For help on uploading your responses, please refer to https://support.ariba.com/Adapt/Ariba_Network_Supplier_Training. If the problem persists please contact Ariba_Supplier_Enablement@tfl.gov.uk

Please note, even if you are already a registered supplier on SAP Ariba you must without any delay confirm to RedRouteEnforcement@tfl.gov.uk your intention to participate in this opportunity and your details as follows, so that TfL can manually add vital details to the Sourcing Event on SAP Ariba. You must provide ALL of the following details:

- your single point of contact first name and surname
- your email address
- your position in the organisation
- your organisation name
- your organisation Ariba Network ID (ANID) number

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

6 February 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 May 2035

Award criteria

Name	Description	Type	Weighting
Quality		Quality	50%
Price		Price	40%
Social Value	Bespoke for this tender.	Quality	10%

Other information**Conflicts assessment prepared/revised**Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Transport for London (TfL) is conducting a procurement under the Competitive Flexible Procedure, in accordance with the Procurement Act 2023, to appoint suppliers for on-street enforcement services. The process includes multiple stages of evaluation, clarification, and refinement of award criteria to ensure compliance, value for money, and alignment with TfL's objectives.

Note: All dates are indicative.

The process begins with the publication of a Tender Notice on 21 July 2025, inviting Expressions of Interest (EOIs). Suppliers responding via SAP ARIBA will receive the full Preliminary Selection Questionnaire (PSQ) and Draft Invitation to Tender (ITT) Pack, including the Specification, Evaluation Criteria, Contract Terms, and Schedules.

The deadline for EOI enquiries will be 4 August 2025, and the deadline for the PSQ will be 15 August 2025. The PSQ evaluation will be conducted from 18 to 25 August 2025, based on pass/fail criteria. This includes consensus meetings for each section and any required assurance checks.

Tender Round 1 will be issued on 29 August 2025, with a 4-week return period ending on 26 September 2025. Technical and Commercial evaluations (including Safety, Health and Environment (SHE)) will take place between 29 September and 7 October, followed by consensus meetings from 8 to 15 October 2025.

Bidder presentations and clarifications for Round 1 will be held between 16 and 21 October, with legal and commercial leads on standby. Based on this input, the ITT documents will be updated and assured.

Tender Round 2 will be issued on 22 October 2025, closing on 31 October 2025. Evaluations will be conducted between 3 and 11 November, followed by presentations and clarifications from 12 to 18 November 2025. A third ITT may be issued, primarily for commercial/financial final offers (BAFO), on 19 November, returning by 27 November 2025.

Final evaluation and consensus will be completed by 4 December 2025, followed by the production of the Contract Award Recommendation between 5 and 17 December 2025, including assurance reviews and preparation of Standstill letters.

The Standstill Period will begin on 19 December 2025, followed by the issue of a Contract Award Notice. Given the Christmas holiday period, the contract is expected to be executed by 6 February 2026. A two-month mobilisation period will follow, ending 8 April 2026.

To comply with the Procurement Act 2023, a Contract Detail Notice will be published by 4 March 2026, and a redacted version of the contract by 6 March 2026.

TfL reserves the right to negotiate aspects of the procurement in accordance with the Competitive Flexible Procedure under the Procurement Act 2023. Full details of negotiable elements are provided in the ITT documentation.

Documents

Documents to be provided after the tender notice

To register or to check if you are already registered in Ariba log on to <https://service.ariba.com/Supplier.aw>. The documents will be shared on this Ariba portal.

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Contact name: Philip Lewis

Email: BSFAribaAdministration@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government