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Award

Supply of Non-Medical Helper (NMH) Support for Disabled Students

Kingston University Higher Education Corporation

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042068

Procurement identifier (OCID): ocds-h6vhtk-052395 ([view related notices](#))

Published 22 July 2025, 3:03pm

Scope

Reference

CPU-23-KU-UK0-881-AS-2025

Description

Supply of Non-Medical Helper (NMH) Support for Disabled Students from 1st September 2025

Contract 1. Supply of Non-Medical Helper (NMH) Support for

Disabled Students

Supplier

- [Clear Links Support Ltd](#)

Contract value

- £800,000 excluding VAT
- £960,000 including VAT

Above the relevant threshold

Award decision date

11 July 2025

Date assessment summaries were sent to tenderers

22 July 2025

Standstill period

- End: 31 July 2025
- 8 working days

Earliest date the contract will be signed

5 August 2025

Contract dates (estimated)

- 1 September 2025 to 1 August 2027
- Possible extension to 1 August 2029
- 3 years, 11 months, 1 day

Description of possible extension:

Optional extension up to two years

Main procurement category

Services

CPV classifications

- 80340000 - Special education services
- 80420000 - E-learning services
- 80430000 - Adult-education services at university level

Information about tenders

- 8 tenders received
- 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts

- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Clear Links Support Ltd

- Public Procurement Organisation Number: PCPW-2851-PMYZ

Wellesley House, Waterlooville

Sheffield

PO7 7AN

United Kingdom

Email: info@clear-links.co.uk

Region: UKJ35 - South Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Supply of Non-Medical Helper (NMH) Support for Disabled Students

Contracting authority

Kingston University Higher Education Corporation

- UK Register of Learning Providers (UKPRN number): 10003678

Holmwood House Grove Crescent

Kingston upon Thames

KT1 2EE

United Kingdom

Contact name: Alpesh Sevani

Telephone: 02084175462

Email: procurement@kingston.ac.uk

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government