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Award

Non Clinical Payroll and Associated Services

Mid and South Essex Integrated Care Board

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042059

Procurement identifier (OCID): ocids-h6vhtk-0563dc ([view related notices](#))

Published 22 July 2025, 2:54pm

Scope

Reference

ACE-0835-2025-MSE

Description

The contracting authority, NHS Mid and South Essex Integrated Care Board (the Authority) is undertaking an urgent award for provision of Non-Clinical Payroll and Associated Services to the existing provider in mid and south Essex, in accordance with Schedule 5, Paragraph 13(1)(b) - Additional or repeat goods, services or works, under the Procurement Act 2023.

The scope of the requirement covers:

Compliance and governance (incl. adherence to UK employment law, HMRC requirements, and NHS payroll policies, NHS Agenda for Change (AfC) pay scales, terms, and conditions, integration with NHS Pensions Scheme regulations, GDPR-compliant data handling and secure storage of personal information)

-Payroll processing - (accurate and timely processing of payroll runs, calculation of gross

pay, statutory deductions (e.g. income tax, NI), and net pay, management of statutory payments, management of salary sacrifice schemes).

- Pension and benefits administration (incl. full support for NHS Pension Scheme administration including joiners, leavers, and retirements, submission of monthly and annual pension returns, auto-enrolment compliance and re-enrolment processes).

- Employee lifecycle support (incl. processing of starters, leavers, and contract changes, issuing of payslips and P60s to employees via secure self-service portals, handling overpayments, underpayments, and retrospective adjustments).

- Reporting and integration (incl. provision of standard and custom payroll reports for internal use and external bodies, integration with HR systems, Real Time Information (RTI) submissions to HMRC).

- Customer service and support (incl. dedicated helpdesk or named account manager for ICB staff and employees, defined SLAs for issue resolution and enquiry handling, training for ICB HR and finance teams in using payroll systems and interpreting reports).

- Quality assurance and audit (incl. robust quality checks and reconciliation processes, support for internal and external audits, continuous improvement and regular performance reviews).

- System security and accessibility (incl. secure payroll system with user access controls, employee self-service portal for payslips, P60s, and personal data updates, business continuity and disaster recovery plans).

- Scalability and flexibility (incl. capacity to scale with organisational changes, flexibility to accommodate secondments, multi-post contracts, and complex NHS pay scenarios).

The Authority is proposing an additional 12 month contract award to Whittington to provide the service from 1st April 2026 to 31st March 2027, recognising that the contract value is likely to be uplifted by agenda for change pay award as well as any national changes e.g. increases in NI contribution. As such the estimated contract value for the purposes of the transparency notice is £115,114.

Whilst the 12 month estimated contract value does not exceed the public procurement thresholds, the approximate cumulative value of Authority spend with Whittington Health NHS Trust for this service since 1st December 2021 when the initial contract was let is c. £324,926.00. A Transparency Notice is therefore being issued in accordance with the Procurement Act 2023.

Contract 1. Non Clinical Payroll and Associated Services

Supplier

- Whittington Health NHS Trust

Contract value

- £115,114 excluding VAT
- £138,166 including VAT

Above the relevant threshold

Award decision date

11 July 2025

Standstill period

- End: 31 July 2025
- 8 working days

Earliest date the contract will be signed

31 December 2025

Contract dates (estimated)

- 1 April 2026 to 31 March 2027
- 1 year

Main procurement category

Services

CPV classifications

- 79211110 - Payroll management services
- 79631000 - Personnel and payroll services

Contract locations

- UKJ - South East (England)

Procedure

Procedure type

Direct award

Supplier

Whittington Health NHS Trust

- Public Procurement Organisation Number: PZHC-1999-RLHQ

Magdala Avenue

London

N19 5NF

United Kingdom

Email: raelgamsu@nhs.net

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Non Clinical Payroll and Associated Services

Contracting authority

Mid and South Essex Integrated Care Board

- Public Procurement Organisation Number: PZWW-2316-VHPJ

NHS Mid and South Essex ICB, Phoenix Court Christopher Martin Road

Basildon

SS14 3HG

United Kingdom

Email: kevin.edwards@attain.co.uk

Region: UKH37 - Essex Thames Gateway

Organisation type: Public authority - sub-central government