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Tender

## **Meter Data Management System**

Scottish Water

F05: Contract notice – utilities

Notice identifier: 2025/S 000-042021

Procurement identifier (OCID): ocds-h6vhtk-04b35a

Published 22 July 2025, 1:55pm

The closing date and time has been changed to:

**5 September 2025, 12:00pm**

See the [change notice](#).

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Scottish Water

The Bridge, 6 Buchanan Gate, Stepps

Glasgow

G33 6FB

#### **Contact**

Ruth Campbell

#### **Email**

[ruth.campbell@scottishwater.co.uk](mailto:ruth.campbell@scottishwater.co.uk)

**Country**

United Kingdom

**Region code**

UKM - Scotland

**Internet address(es)**

Main address

<https://www.scottishwater.co.uk/>

Buyer's address

<https://www.scottishwater.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://atamis-scottishwater.my.salesforce-sites.com/ProSpend\\_\\_CS\\_PublicLandingPage?SearchType=Projects](https://atamis-scottishwater.my.salesforce-sites.com/ProSpend__CS_PublicLandingPage?SearchType=Projects)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://atamis-scottishwater.my.salesforce-sites.com/ProSpend\\_\\_CS\\_PublicLandingPage?SearchType=Projects](https://atamis-scottishwater.my.salesforce-sites.com/ProSpend__CS_PublicLandingPage?SearchType=Projects)

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**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Meter Data Management System

Reference number

SW25/DIG/1508

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This procurement is for a Meter Data Management System (MDMS) to support the nationwide rollout of AMI smart metering to ~135,000 business customers by providing the central data management platform for smart meter data. This procurement runs in parallel with a separate procurement for smart water meters, Head-End-Systems (HES) and communication networks. The MDMS must be able to integrate with the smart metering solutions being procured through this parallel framework and provide functionality that reflects the unique market conditions in Scotland.

The MDMS platform is required to:

Manage the potentially diverse smart meter estate; where the MDMS will support in the overall configuration and management of the estate and the information it produces

Aggregate smart meter data and alerting information to enable the management of the metering system and provision of meter data for consumption by external/internal stakeholders.

Meet stringent security and resilience needs.

Support Scottish Water's demand reduction target of 80MLd.

The scope of this MDMS procurement includes:

Provision of core capabilities: system implementation, maintenance, and support services. The MDMS platform and its associated environments are a central hub for reception and transformation of meter data that is moved to Scottish Water platforms. Scottish Water require 3 environments (for development, testing, and production); however, this may change subject to the level of customisation and configuration of the MDMS.

Data analytics and reporting capabilities.

Integration with the HES and other supporting systems and the management of key data items across the smart metering value chain.

Integration with existing analytics and data fabric capabilities at Scottish Water in a Data Lakehouse architecture with hybrid fabric capacity.

Data sharing capabilities for internal and external stakeholders (e.g. provision of meter read data to retailers).

It is expected that the successful Bidder will provide a cloud-based MDMS solution in alignment with Scottish Water's cloud-first strategy, with appropriate integration capabilities.

#### **II.1.5) Estimated total value**

Value excluding VAT: £5,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland Wide

#### **II.2.4) Description of the procurement**

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the central data management platform for smart meter data. This procurement runs in parallel with a separate procurement for smart water meters, Head-End-Systems (HES) and communication networks. The MDMS must be able to integrate with the smart metering solutions being procured through this parallel framework and provide functionality that reflects the unique market conditions in Scotland.

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## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £5,000,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

**II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 4

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

See Procurement Documents for further information.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

See Procurement Documents for further information.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-035501](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

22 August 2025

Changed to:

Date

5 September 2025

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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### **Section VI. Complementary information**

#### **VI.1) Information about recurrence**

This is a recurrent procurement: No

#### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

#### **VI.3) Additional information**

[https://atamis-scottishwater.my.salesforce-sites.com/ProSpend\\_\\_CS\\_PublicLandingPage?SearchType=Project](https://atamis-scottishwater.my.salesforce-sites.com/ProSpend__CS_PublicLandingPage?SearchType=Project)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom

### **VI.4.2) Body responsible for mediation procedures**

Scottish Water

The Bridge, 6 Buchanan Gate, Stepps

Glasgow

G33 6FB

Email

[help@scottishwater.co.uk](mailto:help@scottishwater.co.uk)

Country

United Kingdom

Internet address

<https://www.scottishwater.co.uk/>