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Tender

Meter Data Management System

Scottish Water

F05: Contract notice – utilities

Notice identifier: 2025/S 000-042021

Procurement identifier (OCID): ocds-h6vhtk-04b35a

Published 22 July 2025, 1:55pm

The closing date and time has been changed to:

5 September 2025, 12:00pm

See the [change notice](#).

Section I: Contracting entity

I.1) Name and addresses

Scottish Water

The Bridge, 6 Buchanan Gate, Stepps

Glasgow

G33 6FB

Contact

Ruth Campbell

Email

ruth.campbell@scottishwater.co.uk

Country

United Kingdom

Region code

UKM - Scotland

Internet address(es)

Main address

<https://www.scottishwater.co.uk/>

Buyer's address

<https://www.scottishwater.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://atamis-scottishwater.my.salesforce-sites.com/ProSpend__CS_PublicLandingPage?SearchType=Projects

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://atamis-scottishwater.my.salesforce-sites.com/ProSpend__CS_PublicLandingPage?SearchType=Projects

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Meter Data Management System

Reference number

SW25/DIG/1508

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

This procurement is for a Meter Data Management System (MDMS) to support the nationwide rollout of AMI smart metering to ~135,000 business customers by providing the central data management platform for smart meter data. This procurement runs in parallel with a separate procurement for smart water meters, Head-End-Systems (HES) and communication networks. The MDMS must be able to integrate with the smart metering solutions being procured through this parallel framework and provide functionality that reflects the unique market conditions in Scotland.

The MDMS platform is required to:

Manage the potentially diverse smart meter estate; where the MDMS will support in the overall configuration and management of the estate and the information it produces

Aggregate smart meter data and alerting information to enable the management of the metering system and provision of meter data for consumption by external/internal stakeholders.

Meet stringent security and resilience needs.

Support Scottish Water's demand reduction target of 80MLd.

The scope of this MDMS procurement includes:

Provision of core capabilities: system implementation, maintenance, and support services. The MDMS platform and its associated environments are a central hub for reception and transformation of meter data that is moved to Scottish Water platforms. Scottish Water require 3 environments (for development, testing, and production); however, this may change subject to the level of customisation and configuration of the MDMS.

Data analytics and reporting capabilities.

Integration with the HES and other supporting systems and the management of key data items across the smart metering value chain.

Integration with existing analytics and data fabric capabilities at Scottish Water in a Data Lakehouse architecture with hybrid fabric capacity.

Data sharing capabilities for internal and external stakeholders (e.g. provision of meter read data to retailers).

It is expected that the successful Bidder will provide a cloud-based MDMS solution in alignment with Scottish Water's cloud-first strategy, with appropriate integration capabilities.

II.1.5) Estimated total value

Value excluding VAT: £5,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland Wide

II.2.4) Description of the procurement

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the central data management platform for smart meter data. This procurement runs in parallel with a separate procurement for smart water meters, Head-End-Systems (HES) and communication networks. The MDMS must be able to integrate with the smart metering solutions being procured through this parallel framework and provide functionality that reflects the unique market conditions in Scotland.

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 4

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

https://atamis-scottishwater.my.salesforce-sites.com/ProSpend__CS_PublicLandingPage?SearchType=Projects

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

See Procurement Documents for further information.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

See Procurement Documents for further information.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-035501](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

22 August 2025

Changed to:

Date

5 September 2025

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

https://atamis-scottishwater.my.salesforce-sites.com/ProSpend__CS_PublicLandingPage?SearchType=Project

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Scottish Water

The Bridge, 6 Buchanan Gate, Stepps

Glasgow

G33 6FB

Email

help@scottishwater.co.uk

Country

United Kingdom

Internet address

<https://www.scottishwater.co.uk/>