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Contract

Freedom to Speak Up Services (Interim Services)

Mid and South Essex NHS Foundation Trust

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-042007

Procurement identifier (OCID): ocds-h6vhtk-055513 ([view related notices](#))

Published 22 July 2025, 1:25pm

Scope

Description

Freedom to Speak up services 12 month + 12 option direct award contract with incumbent supplier.

Contract 2. Freedom to Speak Up Services (Interim Services)

Supplier

- [Guardian Service](#)

Contract value

- £152,000 excluding VAT
- £182,400 including VAT

Above the relevant threshold

Date signed

30 June 2025

Contract dates

- 1 July 2025 to 30 June 2026
- Possible extension to 30 June 2027
- 2 years

Description of possible extension:

12 month extension

Main procurement category

Services

CPV classifications

- 79400000 - Business and management consultancy and related services

Key performance indicators

Name	Description	Reporting frequency
24/7 – 365 days service provision	Monthly Monitoring meeting with the Freedom to Speak up HR lead. Quarterly monitoring meeting with Freedom to Speak up Executive lead.	1 months
Adherence to RAG system timelines and escalation policy to ensure that cases are resolved within suitable timelines.	Monthly Monitoring meeting with the Freedom to Speak up HR lead. Quarterly monitoring meeting with Freedom to Speak up Executive lead.	1 months
Provision of Monthly report to meet specified timelines, and to provide availability to discuss	Monthly Monitoring meeting with the Freedom to Speak up HR lead. Quarterly monitoring meeting with Freedom to Speak up Executive lead.	1 months
Provision of Board reports, sub- committee Board reports to meet Authority specific timelines (i.e. submission date deadline)	Monthly Monitoring meeting with the Freedom to Speak up HR lead. Quarterly monitoring meeting with Freedom to Speak up Executive lead.	1 months
Feedback survey services and reporting requirement (undertaken Bi-annually, reporting timeline adherence)	6 monthly reviews with Freedom to Speak Up Executive & HR leads.	6 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - unique work of art or performance

Under Waiver Process

Supplier

Guardian Service

- Companies House: 09030131

14-15 Berners Street,

London

W1T 3LJ

United Kingdom

Email: juneanne.m@theguardianservice.co.uk

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Freedom to Speak Up Services (Interim Services)

Contracting authority

Mid and South Essex NHS Foundation Trust

- Public Procurement Organisation Number: PBVJ-9475-ZCMD

Nethermayne

Basildon

SS16 5NL

United Kingdom

Contact name: Nicola Kruger

Email: nicola.kruger@nhs.net

Website: <https://www.mse.nhs.uk/>

Region: UKH37 - Essex Thames Gateway

Organisation type: Public authority - central government