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Contract

Harm Reduction Database

Public Health Wales

F03: Contract award notice

Notice identifier: 2025/S 000-041883

Procurement identifier (OCID): ocds-h6vhtk-0470c1

Published 22 July 2025, 10:38am

Section I: Contracting authority

I.1) Name and addresses

Public Health Wales

2 Capital Quarter, Tyndall St

Cardiff

CF10 4BZ

Contact

Michael Veasey

Email

Michael.Veasey@wales.nhs.uk

Telephone

+44 2921501388

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Harm Reduction Database

Reference number

NSICTOE-FTS-PHW-SMP-57159 HRD

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

NHS Wales Shared Services Partnership (NWSSP) manages a Harm Reduction Database contract, which has been in place since 2020 and is due to expire on the 18th August 2025. The current solution is utilised by in excess of 330 separate sites (including 110 statutory and voluntary sector substance misuse services and 220 community pharmacies), and the future solution is anticipated to do the same.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £350,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

NHS Wales Shared Services Partnership (NWSSP) are procuring this requirement on behalf of Public Health Wales (PHW).

PHW has an ongoing requirement for a Harm Reduction Database (HRD) as part of the Substance Misuse Programme.

The HRD Wales database provides an anonymous web-based mechanism for recording activity relating to the range of harm reduction services provided to those accessing substance misuse services. As such, the database provides the platform to produce local and national profiles of substance misuse and health in Wales, thus supporting useful analysis and reporting functionality.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-004601](#)

Section V. Award of contract

Contract No

NSICTOE-FTS-PHW-SMP-57159

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NEO360 LIMITED

5a The Common, Parbold

Wigan

WN87HA

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £350,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:153744)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom