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Tender

## **Planned tendering exercise for Castle Cary station Ticket Offices modernisation**

FIRST GREATER WESTERN LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041778

Procurement identifier (OCID): ocds-h6vhtk-05634a

Published 21 July 2025, 4:43pm

### **Scope**

### **Reference**

FG002884

### **Description**

Background:

Castle Cary railway station is a key transport hub in Somerset, connecting the town and surrounding rural areas to London, Exeter, and Plymouth via the Great Western Main Line. The project is in GWR's programme for design and delivery within this fiscal year 2025.

Despite its small size, the station provides essential amenities including a ticket office, waiting shelters, cycle storage, and parking to both the east and west.

The existing station building has historical heritage value and is in need of refurbishment to

support future passenger growth, improve staff facilities and align with GWR's customer experience standards.

The project has recently completed PACE 1 (ES1-ES3) and is currently progressing through PACE 2 (ES4).

This Procurement sets out the requirement to appoint a contractor to deliver works from PACE 2 (ES5) through to the end of PACE 4 (ES8) under a JCT Intermediate Works Contract with contractor design responsibility.

The scope of works includes a heritage sensitive internal refurbishment of the ticket office building that needs to:-

- Enhance ergonomics,
- Improve staff working conditions,
- Elevate customer experience, and
- Optimise station operations.

Contract Type:

PACE ES5 to ES8 Construction works: JCT Intermediate Works Contract with Design & Build

### **Total value (estimated)**

- £625,000 excluding VAT
- £750,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 3 November 2025 to 27 February 2026
- 3 months, 25 days

## **Main procurement category**

Services

## **CPV classifications**

- 45100000 - Site preparation work
- 45200000 - Works for complete or part construction and civil engineering work
- 45300000 - Building installation work
- 45400000 - Building completion work
- 50700000 - Repair and maintenance services of building installations
- 71520000 - Construction supervision services
- 71530000 - Construction consultancy services
- 71540000 - Construction management services

## **Contract locations**

- UKK - South West (England)

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## **Participation**

## **Legal and financial capacity conditions of participation**

It is a pre-requisite of contract award that the successful applicant must register in full with Achilles link-up.

GWR has partnered with Achilles, one of the world's largest service providers of global supply chain risk management solutions, to introduce a new global supplier registration and assurance solution.

Achilles collects and manages the data that will serve as our main source of up-to-date and verified supplier information to support Supply Chain and Procurement decisions.

For more information please contact Achilles at [ben.keen@achilles.com](mailto:ben.keen@achilles.com)

## **Technical ability conditions of participation**

Potential Contractor will have to provide details of up to three contracts ("case studies") that demonstrate your technical ability and experience in providing the goods and services that are required by GWR in this tender - working on National Rail property and experience with managing work within an active train station.

Please note: the relevant project examples (e.g. similar work programmes within the rail sector, working within live operational Station environment(s) etc) that you have undertaken in the last 5 years should demonstrate your capability to fulfil this requirement.

## **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

## **Enquiry deadline**

22 August 2025, 5:00pm

## **Tender submission deadline**

29 September 2025, 5:00pm

## **Submission address and any special instructions**

This is an early engagement and response will be received via eSourcing link shared. Suppliers are encouraged to register on the tendering portal.

<http://redirect.transaxions.com/events/rQahs>

## **Tenders may be submitted electronically**

Yes

## **Languages that may be used for submission**

English

## **Award decision date (estimated)**

30 October 2025

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## Award criteria

Name	Description	Type	Weighting
Quality/ Technical	Submit tenders that include showing their experience working on similar projects. Evaluation will include technical competence and experience.	Quality	55%
Price	Pricing methodology to be further set up for commercial response document	Price	40%
Contract acceptance with no/ minimal amendments	JCT IDB Contract acceptance with no/ minimal amendments	Quality	5%

## Other information

### Payment terms

JCT terms - monthly valuations paid within 30days of invoice submission

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

### Special regime

Utilities

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## Documents

### Associated tender documents

<http://redirect.transaxions.com/events/iNF54>

This is and Early Expressions of Interest - full tender documents are still being prepared.

All suppliers that have expressed an interest will invited to the tender where all information will be published.

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## Contracting authority

## FIRST GREATER WESTERN LIMITED

- Companies House: 05113733
- Public Procurement Organisation Number: PXVG-2764-GZCQ

Milford House 1 Milford Street

Wiltshire

SN1 1HL

United Kingdom

Contact name: Ronald Muwambi

Email: [procurement@gwr.com](mailto:procurement@gwr.com)

Website: <http://redirect.transaxions.com/events/rQT16>

Region: UKK14 - Swindon

Organisation type: Private utility