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Tender

Planned tendering exercise for Castle Cary station Ticket Offices modernisation

FIRST GREATER WESTERN LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-041778

Procurement identifier (OCID): ocids-h6vhtk-05634a

Published 21 July 2025, 4:43pm

Scope

Reference

FG002884

Description

Background:

Castle Cary railway station is a key transport hub in Somerset, connecting the town and surrounding rural areas to London, Exeter, and Plymouth via the Great Western Main Line. The project is in GWR's programme for design and delivery within this fiscal year 2025.

Despite its small size, the station provides essential amenities including a ticket office, waiting shelters, cycle storage, and parking to both the east and west.

The existing station building has historical heritage value and is in need of refurbishment to support future passenger growth, improve staff facilities and align with GWR's customer experience standards.

The project has recently completed PACE 1 (ES1-ES3) and is currently progressing through PACE 2 (ES4).

This Procurement sets out the requirement to appoint a contractor to deliver works from PACE 2 (ES5) through to the end of PACE 4 (ES8) under a JCT Intermediate Works Contract with contractor design responsibility.

The scope of works includes a heritage sensitive internal refurbishment of the ticket office building that needs to:-

- Enhance ergonomics,
- Improve staff working conditions,
- Elevate customer experience, and
- Optimise station operations.

Contract Type:

PACE ES5 to ES8 Construction works: JCT Intermediate Works Contract with Design & Build

Total value (estimated)

- £625,000 excluding VAT
- £750,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 3 November 2025 to 27 February 2026
- 3 months, 25 days

Main procurement category

Services

CPV classifications

- 45100000 - Site preparation work
- 45200000 - Works for complete or part construction and civil engineering work
- 45300000 - Building installation work
- 45400000 - Building completion work
- 50700000 - Repair and maintenance services of building installations
- 71520000 - Construction supervision services
- 71530000 - Construction consultancy services
- 71540000 - Construction management services

Contract locations

- UKK - South West (England)

Participation

Legal and financial capacity conditions of participation

It is a pre-requisite of contract award that the successful applicant must register in full with Achilles link-up.

GWR has partnered with Achilles, one of the world's largest service providers of global supply chain risk management solutions, to introduce a new global supplier registration and assurance solution.

Achilles collects and manages the data that will serve as our main source of up-to-date and verified supplier information to support Supply Chain and Procurement decisions.

For more information please contact Achilles at ben.keen@achilles.com

Technical ability conditions of participation

Potential Contractor will have to provide details of up to three contracts ("case studies") that demonstrate your technical ability and experience in providing the goods and services that are required by GWR in this tender - working on National Rail property and experience with managing work within an active train station.

Please note: the relevant project examples (e.g. similar work programmes within the rail sector, working within live operational Station environment(s) etc) that you have undertaken in the last 5 years should demonstrates your capability to fulfil this requirement.

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

22 August 2025, 5:00pm

Tender submission deadline

29 September 2025, 5:00pm

Submission address and any special instructions

This is an early engagement and response will be received via eSourcing link shared. Suppliers are encouraged to register on the tendering portal.

<http://redirect.transaxions.com/events/rQahs>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 October 2025

Award criteria

Name	Description	Type	Weighting
Quality/ Technical	Submit tenders that include showing their experience working on similar projects. Evaluation will include technical competence and experience.	Quality	55%
Price	Pricing methodology to be further set up for commercial response document	Price	40%

Name	Description	Type	Weighting
Contract acceptance with no/ minimal amendments	JCT IDB Contract acceptance with no/ minimal amendments	Quality	5%

Other information

Payment terms

JCT terms - monthly valuations paid within 30days of invoice submission

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Utilities

Documents

Associated tender documents

<http://redirect.transaxions.com/events/iNF54>

This is an Early Expression of Interest - full tender documents are still being prepared.

All suppliers that have expressed an interest will be invited to the tender where all information will be published.

Contracting authority

FIRST GREATER WESTERN LIMITED

- Companies House: 05113733
- Public Procurement Organisation Number: PXVG-2764-GZCQ

Milford House 1 Milford Street

Wiltshire

SN1 1HL

United Kingdom

Contact name: Ronald Muwambi

Email: procurement@gwr.com

Website: <http://redirect.transaxions.com/events/rQT16>

Region: UKK14 - Swindon

Organisation type: Private utility